

# STRONG TOGETHER









## | OUR MISSION

We are the heartbeat of our community, caring for our patients and their families with excellence, compassion and teamwork.

## | OUR VISION

We will strengthen the health of our community with compassion, innovation and partnership.

## | OUR VALUES

### **Teamwork**

We are a team, a community, a family devoted to helping and healing every patient every time, together.

### **Trust**

We have faith in our caring work and pledge our honesty, courage, respect and integrity to each other and every patient in every encounter.

### **Compassion**

We care deeply about our patients and colleagues, treating each with empathy and respect, as if they were our own family.

### **Quality**

We are accountable to our patients and each other to always deliver our very best, safest care, to strive for excellence and to consistently deliver on these promises.

### **Innovation**

We seek new knowledge, competencies, techniques, technology and best practices to bring new hope and healing to our patients close to home.

*“We were here for you. You were here for us. And, as dark as it got, we made it through that most challenging year — because, as always, we are much, much stronger together.”*

- Joan M. Coffman FACHE, STHS President and CEO



## | OUR COVID-19 JOURNEY

Dear friends,

It all started on Friday the 13th. Of course it was Friday the 13th.

It was March 13, 2020, to be exact. That's the day St. Tammany Health System received confirmation of its first inpatient case of COVID-19, the pandemic that shut down most of the world and which, by the end of the year, had taken the lives of more than 375,000 Americans.

And thus began one of the most challenging years in the 65-year history of St. Tammany Health System. Oddly, though, it was in many ways also one of the most rewarding.

It was challenging for the obvious reasons. Long, draining hours were logged by our unflagging healthcare team, as well as by our administrators and everyone else who toils daily to help make their healing work possible. On top of that, there's the fact that — particularly in the early days of the pandemic — precious little was known about COVID-19. That point was brought home in stark clarity to Mandeville resident Mike Bergeron, that first COVID patient whose case was confirmed on March 13.

"I think it might have been (Dr. Richard) Casey came in," Mr. Bergeron remembered. "... He said, 'You're the first patient in St. Tammany (Parish) Hospital to be confirmed with COVID-19. I don't know what that means to you, but to us it means we're going to give you great care and, frankly, we're going to learn together in this process, so work with us.' And it was just inspiring to have someone with that degree of medical expertise be so candid and open."

Mr. Bergeron beat COVID. With help of our healthcare heroes, so have thousands of others. And that's where the rewarding part comes in. As scary and difficult as 2020 was, it was a year that saw the community rise up and make it abundantly clear how much they valued the work being done at St. Tammany Health System. Some donated homemade face coverings or gift cards for our frontline workers. Local restaurants sent over food to feed the troops. Schoolchildren crafted countless handmade cards of support. The St. Tammany Parish Sheriff's Office and Louisiana Air National Guard turned out to give our colleagues in-person salutes.

Honestly, that's what's worth remembering most about 2020: how COVID-19 brought out the best in us, as a community.

We were here for you. You were here for us. And, as dark as it got, we made it through that most challenging year — because, as always, we are much, much stronger together.

Gratefully yours,

A handwritten signature in blue ink, appearing to read "Joan Coffman".

Joan Coffman FACHE  
STHS President and CEO





*“The  
nurses... are  
my angels.”*

- Ray Lubrano, one of the first COVID-19 patients at STHS

Long before COVID-19 upended everything, the World Health Organization had deemed 2020 “The Year of the Nurse.” The timing was impeccable. While the pandemic affected every person in every department at St. Tammany Health System, the weary but determined faces of our frontline nurses became the face of the pandemic, as well as the personification of the commitment to the community upon which the health system was founded in 1954. Covington-area resident Ray Lubrano, one of the first COVID-19 inpatients to be admitted to St. Tammany Health System, saw that commitment up close – and he, for one, will never forget it.

## | DRIVE-THROUGH TESTING

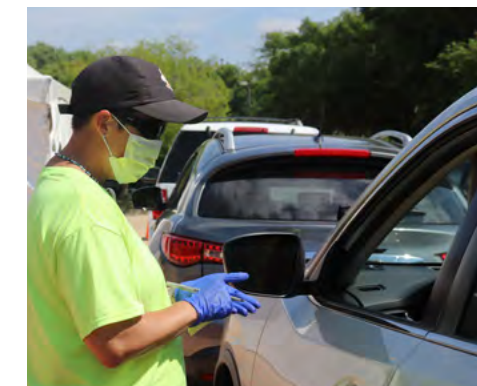
Just six days after St. Tammany Health System diagnosed its first COVID patient, there was already a new hurdle: how to test potentially infected patients without further spreading the disease.

The solution: drive-through testing at STHS Mandeville Diagnostic Center. Conceived and operationalized within 48 hours, the system enabled STHS to gather specimens while patients didn’t even have to get out of the car.

The first of its kind on the Northshore, and among the first of its kind in the state, the drive-through embodied the innovation, nimbleness and efficiency that characterized STHS’s overall COVID-19 response.

Each day, a line of vehicles would begin to form before the testing center opened. By the time it opened, STHS employees who had been redeployed from other STHS services were on-hand, deftly collecting patient samples in a car-line formation outside the diagnostic center.

Aside from infection prevention, the drive-through also proved convenient, winning praise from the thousands of patients tested. Ultimately, the health system relocated testing to a dedicated facility between the Mandeville and Madisonville primary care locations.



A St. Tammany Health System colleague collects information at the health system’s Mandeville drive-through testing site for COVID-19 coronavirus on Tuesday, March 24, 2020. (Photo by Tim San Filippo / STHS)



**Northshore hospitals team for #MaskUp campaign**

Northshore hospital leaders came together to urge residents to mask up in response to the surges in COVID-19 cases.

“Our heroes on the COVID units bring new therapies and save lives each day. Feeling our community upholding them in the fight sustains their resilience, so mask up. It matters,” said Joan M. Coffman FACHE, president and CEO of St. Tammany Health System.

“We know it’s hard to stay vigilant and wear a mask every day,” said Sandy Badinger, chief executive officer of Slidell Memorial Hospital and Ochsner Medical Center – Northshore. “But we also know the science has not changed – masks and social distancing slow the spread of COVID-19.”

“While the average person will recover from COVID, your grandmother may not, your aunt may not, your friends may not. We as a health community ask you to be smart, be safe, and mask up,” said Hiral Patel, CEO of Lakeview Regional Medical Center.

Hospital leaders decided to band together with this message before the holidays and the risks associated with large gatherings. “As we prepare to celebrate the holidays, we implore each resident and visitor to wear a mask and consider the health of others in everything you do,” said John Herman, then chief executive officer of Ochsner Health’s Northshore Region.

**COVID BY THE NUMBERS**

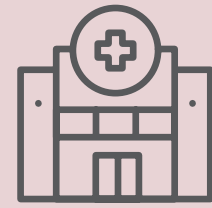
FROM MARCH THROUGH DECEMBER 2020

282,148

Total number of COVID-positive or probable positive cases reported in Louisiana

13,434

Total number of COVID-positive or probable positive cases in all of St. Tammany Parish

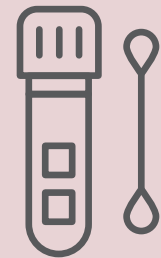


Total COVID hospitalizations at STHS (March – Dec. 2020)

857

24,050

Total COVID tests performed by STHS (March – Dec. 2020)



Initial COVID vaccines given by STHS (Dec. 2020 only)

679

STHS infectious disease specialist Dr. Mike Hill became the health system’s first staff member to receive the groundbreaking Pfizer-BioNTech vaccine at 10 a.m. on Dec. 16, 2020. A string of Hill’s frontline colleagues followed, including Chief Medical Officer Dr. Patrick Torcson and about 50 other doctors, nurses and Environmental Services workers.



Left: Representatives of the STHS Food Services team and STH Foundation accept a truckload of healthy snacks from the Al Copeland and In Jesus Name foundations.



Below: Members of the St. Tammany Parish Sheriff’s Office show their support for STHS staffers during a shift change at the Covington hospital.

*It takes a whole parish to take on a pandemic.*

**COMMUNITY SUPPORT**

Every hero needs a sidekick, but St. Tammany Health System’s team of frontline healthcare heroes had more than just one in 2020. They had sidekicks all over the parish. There were the myriad restaurants that helped feed the troops. There were the schoolchildren whose love and artwork lifted nurses’ spirits. There were the mask makers, the sign painters and the gift givers from throughout the community. Together, they made one thing clear during the coronavirus outbreak of spring 2020: It might take a village to raise a child, but it takes a whole parish to take on a pandemic.

Right: The New Orleans Saints-Who Dat Nation Facebook fan group, represented by Michael Turner (left) and Stephanie Williams, teamed up with Slidell-area Subway franchisees Stefanie and Reggie Lapouble to feed the staff at STHS.





## STHS PLAYS SANTA FOR LOCAL FAMILIES

As part of an ongoing holiday tradition, the health system dropped off two truckloads of wrapped gifts – all purchased with money donated by STHS colleagues – to the Department of Children and Family Services in Covington for distribution to local families in need.

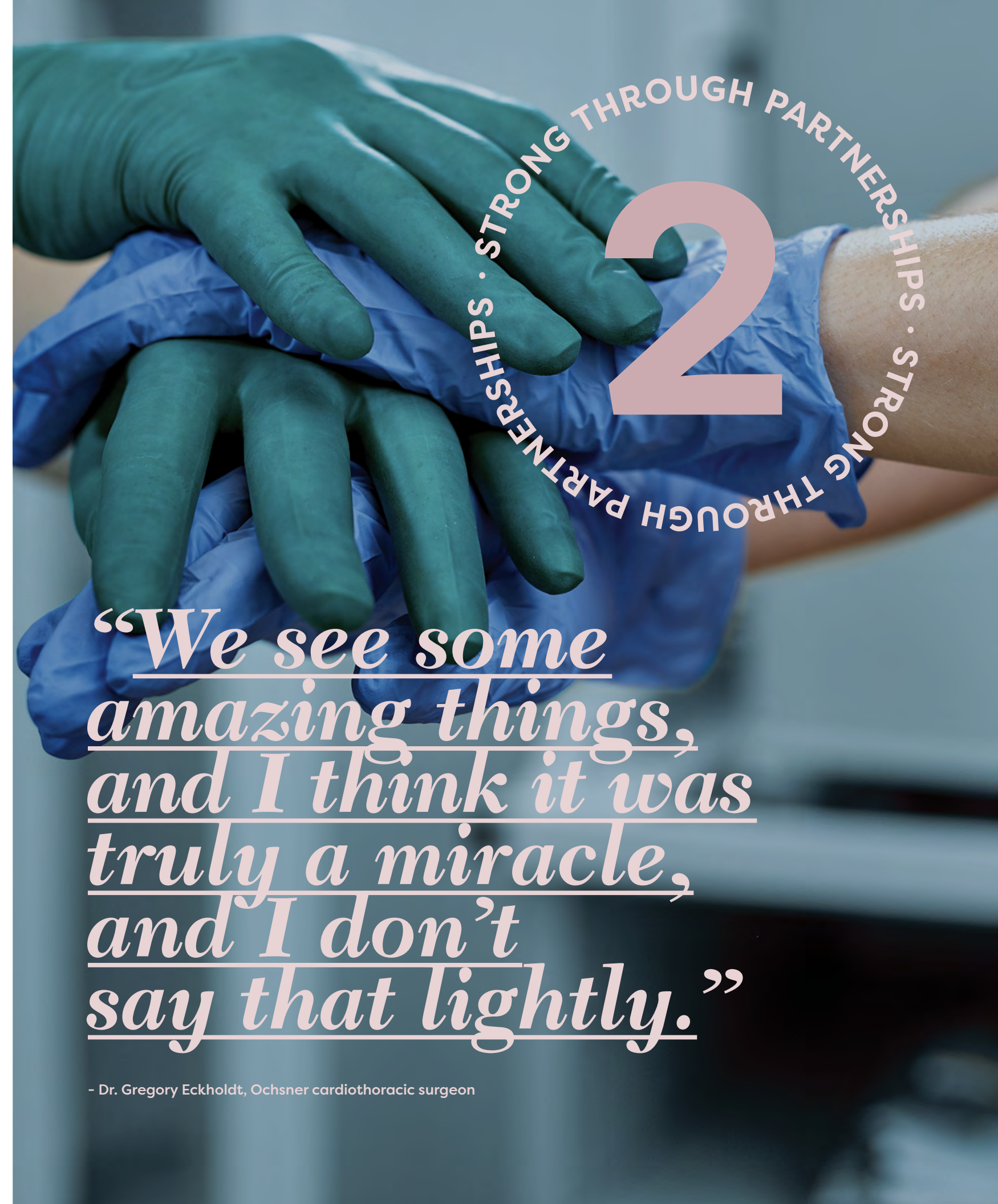
STHS Executive Assistant Sarah Gallaher, who spearheaded the effort, said more than three dozen

hospital departments stepped up to “adopt” a family for the holidays, filling wish lists provided to them by Family Services.

In an ordinary year, Gallaher said, there’s enough participation to brighten the holidays of 25 to 30 families. But this year is anything but ordinary, and participation was off the charts.



*In 2020, the importance of healthcare heroes was brought to the forefront, and our heroes at STHS delivered joy to 41 families in our community in a big way.*



*“We see some amazing things, and I think it was truly a miracle, and I don’t say that lightly.”*

- Dr. Gregory Eckholdt, Ochsner cardiothoracic surgeon



If the first real test at the outset of the pandemic was to get a handle on exactly how to treat the new virus, the second test involved supplies. More to the point, it involved a shortage of supplies. That included gloves, gowns, N-95 masks and other personal protective equipment for healthcare workers. It also included a shortage of COVID tests, a crucial first step in bringing any epidemic to heel. That's where our strategic partnership with Ochsner Health, in place since 2014, proved particularly vital in the pandemic's early days. Not only did it provide a valuable conduit of information but also a valuable source of testing capacity – making it an invaluable alliance to our patients and community.



Observing COVID distancing protocols, heart disease survivor Tony Magee (at center with wife Sheila) reunited with clinical and administrative leaders from STHS and Ochsner over Zoom to celebrate Mr. Magee's heart care success story.

## PARTNERSHIP WITH OCHSNER HEALTH

### AGAINST ALL ODDS: How talent, teamwork and technology gave one patient a new lease on life

"There's a lot I don't remember," STHS patient Tony Magee said to a Zoom reunion of his St. Tammany and Ochsner care team, "but I'm thankful I'm here now. I'm thankful I'm able to carry on my life."

Magee's story started after he contracted and survived COVID-19, when his doctor detected significant heart valve dysfunction. Having undergone heart valve replacement in 2011, Magee was considered high risk for another.

Rather than traditional open-heart surgery, the decision was made to use transcatheter aortic valve replacement (TAVR), a minimally invasive procedure typically performed in about an hour at St. Tammany Health System, then unique on the Northshore.

As with all TAVR patients, a full battery of diagnostic tests was conducted to identify possible complications, and plans were laid accordingly. Anticipating Magee's coronary artery could become occluded by his old surgical valve, the team inserted a series of wires and balloons as contingency. All those precautions proved prescient when Magee's heart stopped functioning during the procedure.

Thanks to the team's foresight, they were able to re-establish blood flow to Magee's heart quickly. The only problem was that it wasn't enough.

Dr. Gregory Eckholdt, Ochsner cardiothoracic surgeon, placed Magee on a heart-lung bypass machine to maintain the circulation of his blood and oxygen. The surgical and interventional cardiology teams coordinated lifesaving steps, resolving the left side of Magee's heart. A transesophageal echocardiogram, however, showed that the right side was distended.

The team opened up the right coronary, delivered a stent and re-established blood flow in the right coronary.

Ochsner surgeon Dr. Charles Dicorte then took over to remove Magee from the bypass pump. A balloon pump was inserted to support the left side of the heart, and an Abiomed Impella device – another kind of pump – was inserted into the right ventricle, essentially bypassing the function of the heart until it could recover.

From start to finish, the entire procedure took eight hours, which speaks volumes about the dedication and tenacity of STHS and Ochsner teammates.

After about 48 hours, Magee went back into surgery to have the Impella device removed. His heart, having been given enough time to recover, began working on its own.

And that, according to Dr. Eckholdt, is no small thing considering all the challenges that played out – and were ultimately overcome – on that particularly long day in the operating room.

Although Magee's case is an undeniable testament to the talent and training of all of those present, as well as to the value to the community of the partnership between St. Tammany Health System and Ochsner Health, Dr. Eckholdt suggested that maybe something else was at work that day.

"I've been doing this for about 25 years, and I've seen some amazing things, and this ranks in the top three maybe. Maybe one," he said. "It's a real tribute to all the people involved – the preparation, planning and then performance. ... We see some amazing things, and I think it was truly a miracle, and I don't say that lightly."



## | A NEW HOME FOR CANCER CARE IN ST. TAMMANY

As a founding member of the St. Tammany Cancer Center, St. Tammany Health System has long been recognized as a leader in the fight against cancer on the Northshore. And, as 2020 came to a close, its already robust suite of world-class cancer care offerings was growing.

In partnership with our strategic partners at Ochsner Health, St. Tammany Health System's cancer care program — recognized as one of the nation's best by Women's Choice — was preparing to move in summer 2021 into a new, state-of-the-art cancer center building that was well underway near the intersection of Louisiana 21 and Interstate 12 as of Dec. 31, 2020.

In addition to offering one of the most technologically advanced cancer programs in the region, the new \$50 million facility would include 75,000 square feet of purpose-built space, enabling our highly trained team of oncologists, diagnosticians, surgeons and other cancer-care experts to expand even further their dedication to integrated cancer care, treating not just the tumor but the whole body.

For patients, that also means more space, more services, and more timely access to care and local access to advanced services. In other words: more of the kind of support, care and St. Tammany-style compassion they need to transition from cancer patient to cancer survivor.

***For patients, that means more space, more services, and more timely access to care and local access to advanced services.***

### **St. Tammany Cancer Center virtual support group concept**

Given social distancing mandates necessitated by the COVID-19 outbreak, the St. Tammany Cancer Center established virtual support groups for patients receiving treatment at the center.

## | ST. TAMMANY QUALITY NETWORK

The St. Tammany Quality Network is a physician-led organization that demonstrates a commitment to quality and outcomes by creating a medical community aligned around quality initiatives and payer engagement; using a common information technology platform to capture disease-specific data to assist in proactive patient care; and collaborate on patient-centric initiatives that enhance the quality and improve efficiency of healthcare delivery.

### **Mission**

Align key physicians and St. Tammany Health System in a patient-centered, healthcare delivery system that is accountable for quality and cost of care.

### **Vision**

STQN is a clinically integrated organization that provides the highest quality and most efficient care to patients we serve, positioning the hospital and the aligned physician partners for present and future success.

### **STQN 2020 Medical Director Awards**

#### **QUARTER 1**

DRS. JOSHUA YELLEN, SUNIL PUROHIT, JOSHUA SLEEPER AND ROSS HOGAN

For their involvement with the development and implementation of advanced prostate cancer screening and diagnosis at St. Tammany Health System.

#### **QUARTER 3**

DAVID TOUPS MD

For his leadership and tireless work in developing processes that improve patient throughput and enhance the patient experience in St. Tammany Health System's Emergency Department.

#### **QUARTER 2**

NORTHLAKE PULMONARY GROUP

For their outstanding care in treating critically ill COVID-19 patients at St. Tammany Health System.

#### **QUARTER 4**

JILL GIBSON MD

For achieving the lowest C-section rate and the highest deliveries in November 2020.



Dr. Toups has been on the medical staff for more than five years. He is board-certified in emergency medicine and is a fellow of the American College of Emergency Physicians and the American Academy of Emergency Medicine.



Dr. Gibson has been on the STHS medical staff for eight years. She did her residency at LSU Health Sciences Center in Shreveport and is board-certified by the American Board of Obstetrics and Gynecology. She has a private practice in Covington.



STHS Northlake Pulmonary Associates earned special recognition in 2020 for their exceptional response to extraordinary circumstances staffing the critical care units at STHS during the pandemic.



INNOVATION · STRONG THROUGH INNOVATION · STRONG THROUGH INNOVATION · STRONG THROUGH INNOVATION · STRONG THROUGH INNOVATION · STRONG THROUGH INNOVATION

# 3

***“It’s the biggest game-changer that I’ve seen in my career.”***

- Judy Garic, STHS lab director in 2020

**Three weeks. That’s all it took. St. Tammany Health System has long prided itself on the personal touch it provides to patients, but it’s also long been an adopter of the newest technology to keep St. Tammany as healthy as possible. So it was only natural when, just three weeks into the COVID pandemic, the health system acquired and deployed a pair of new germ-zapping robots that use pulses of UV light to kill 99% of harmful bacteria. They’ve since been joined by a small fleet of similar devices, which in turn inspired hospital leadership to add built-in UV lights in the bathroom of every patient room in its new four-story wing. It’s all a reflection of the health system’s culture of innovation – and St. Tammany is stronger for it.**

### **| MEET THE COVID-19 TERMINATORS, STHS’S NEW GERM-KILLING ROBOTS**

Yes, R2-D2 and C-3PO are more famous. So are WALL-E, Gort and even Johnny 5. But they’ve got nothing on The Twins, the nickname given to a pair of germ-zapping robots deployed in St. Tammany Health System’s ongoing fight against the COVID-19 coronavirus.

“Once we found out about the outbreak of COVID-19, we started really focusing on how we could take extra steps to create a safer environment for our patients and staff,” STHS Environmental Services Director David Synakiewicz said. “We have been looking at this technology for a year or two years now.”

The Twins – formally Solaris Lytbots – don’t look like much at first glance. Each is about the size of a large trashcan with an orange-and-white color scheme. It’s only once one of them is rolled into place in a patient room – and after Environmental Services housekeepers are done scrubbing the room using traditional chemical cleaners – that the magic happens.

First the room is cleared of people, then the Lytbot’s cleaning cycle is activated via remote control from outside the room. At that point, the robot’s head flips open to reveal a high-power ultraviolet light disinfecting unit, which rotates 360 degrees while emitting pulses of germ-killing UV light.

“They kill up to 99% of harmful bacteria without chemicals or mercury,” Synakiewicz said. “It’s a great addition to our process of cleaning.”

Synakiewicz and the rest of the health system can thank St. Tammany Hospital Foundation for The Twins. They’re the ones who raised money for the robots, along with another quarter of a million dollars’ worth of tech gear.

“Even though we’re using these for our isolation rooms, they’re still going to be used in our regular discharge rooms,” Synakiewicz said. “It’s not going to be just for isolation. We want to ensure that our hospital is the safest hospital in the parish and the region and the state for our patients and our guests that come in – and for our staff.”



St. Tammany Health System Environmental Services Director David Synakiewicz, right, and Environmental Services Supervisor Alvin Carter use a touchpad to give one of the hospital’s new germ-killing robots its marching orders during a room-cleaning. (Photo by Mike Scott / STHS)



## LAB CAPABILITIES & IN-HOUSE TESTING

Numbers tell stories, and in the case of St. Tammany Health System, the daily number of COVID-19 patients listed as “patients under investigation” — that is, those suspected of having the novel coronavirus but who are awaiting test results to confirm the diagnosis — tells a doozy.

On April 2, 2020, there were 20 “PUIs,” as patients under investigation are known in medical shorthand. A day later, the number was 21. Subsequent days brought similar numbers: April 6 saw 24 PUIs. On April 7, the number was 20.

Then, midway through the month, something notable happened. On April 14, the hospital had only one PUI. Same with April 15 and 16. On April 17 and 18, there were none.

It’s not that there were fewer COVID-19 patients coming in, though. Rather, in what is being described as a watershed moment in the fight against coronavirus at St. Tammany Health System, the hospital’s lab team had fast-tracked a plan to process COVID tests in-house and thus avoid the 7- to 10-day logjam at already-overtaxed outside labs.

“That,” said STHS Director of Emergency Services Bradley Leonhard, “was a game-changer.”

Given how contagious the disease is, the hospital’s care teams previously had to treat all PUIs as if they were COVID-positive until tests came back. That created a drain on personal protective equipment, to say nothing of manpower and bed space.

With in-house testing, that all changed literally overnight, providing results 45 to 90 minutes after a test was taken. Getting to that point, however, was no small feat.

It required a full-court press from the lab team, which scrambled to order reagents, a key element in processing the collected specimens. They ordered calibration kits. They wrote up standard operating procedures and conducted the necessary training.

They streamlined validation, accomplishing in five days what then-Lab Director Judy Garic said ordinarily takes a month or longer. “It’s the biggest game-changer that I’ve seen in my career,” Garic said when asked to put the accomplishment into perspective. “To get this testing in our facility was an unbelievable feat that the lab achieved.”



***“To get this testing in our facility was an unbelievable feat that the lab achieved.”***



In addition to Mako, STHS robots include the da Vinci surgical robot, Modus V surgical robot, Lytbot disinfecting robot and Sally the salad bot.

## NORTHSHORE ROBOTICS LEADER ADDS MAKO TECHNOLOGY TO ARSENAL

Long established as the first robotics institute along the I-12 corridor, St. Tammany Health System expanded its robotics capabilities in 2020 with the purchase of a Stryker Mako System to perform total knee and total hip replacements.

“By adding Mako to our robotics inventory, St. Tammany changed the way orthopedic surgeries are performed across the joint replacement service line,” said STHS Orthopedist Roch Hontas MD. “We’re providing each patient with a far more precise surgery plan based on our own decades of experience coupled with the Mako’s highly detailed imagery.”

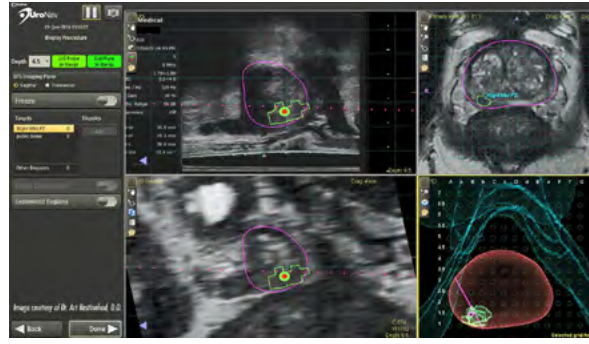
Using a virtual 3D model, the Mako System allows surgeons to create each patient’s surgical plan pre-operatively before entering the operating room.

During surgery, the surgeon can validate that plan and make any necessary adjustments while guiding the robotic arm to execute that plan.

The Mako Total Knee application is a knee replacement treatment option designed to relieve the pain caused by joint degeneration due to osteoarthritis. Through CT-based 3D modeling of bone anatomy, surgeons can use the Mako System to create a personalized surgical plan and identify the implant size, orientation and alignment based on each patient’s unique anatomy.

The Mako System also enables surgeons to virtually modify the surgical plan intraoperatively and assists the surgeon in executing bone resections.





Combining electromagnetic tracking and navigation with an onboard computer and a real-time imaging interface, the UroNav system helps St. Tammany Health System doctors zero in on suspicious areas when conducting prostate biopsies.



## A GPS SYSTEM FOR YOUR PROSTATE?

Your car has a GPS. Your phone has one. Your wristwatch might even have one, as well.

And in 2020, STHS introduced one for your prostate. Kind of.

Doctors at St. Tammany Health System in early 2020 unveiled the organization's new UroNav system, a high-tech blending of MRI imagery with ultrasound-guided images to aid doctors as they biopsy a patient's prostate, helping them more efficiently detect possible cancer earlier.

In a field in which early intervention is crucial, that's no small thing.

"For the first time in medical history, we can look inside the prostate now," said Dr. Joshua Yellin, a radiologist at St. Tammany Health System. "Nothing beats getting to see the architecture of the prostate. That is a direct visualization of a potential problem."

The UroNav process, at its root, is a team effort involving a patient's primary care physician, a radiologist, an ultrasonographer and a urologist.

The whole thing starts with a PSA blood test ordered by a patient's primary care physician. If that test shows an elevated PSA level, which can be suggestive of a prostate problem, MRI images are taken of the patient's prostate and examined by a radiologist.

"We look in great detail not just at the architecture of a lesion, but we look at other factors that we know are associated with cancer. The end result of that is a score (for) each individual spot or question," Dr. Yellin said. "And that's a pretty accurate way of diagnosing prostate cancer just based on imaging alone."

It becomes even more accurate, however, after he turns those images into a three-dimensional model with suspicious areas highlighted. When that 3-D model is combined with the ultrasound, it essentially provides a patient's urologist with a road map to follow – and a specific target to shoot for – when performing a biopsy to confirm a cancer diagnosis, said Dr. Joshua Sleeper, a urologist with St. Tammany Health System.

"When you do (a traditional) biopsy, it's basically random samplings," Dr. Sleeper said. "Now, we do have standard areas where we target, but you're certainly not hitting the entire prostate. And in a lot of men, men who have larger prostates, there's no way to sample that area."

With UroNav technology, Dr. Sleeper said doctors can target suspicious lesions highlighted for biopsy by the radiologist in areas of the prostate not routinely targeted in a standard biopsy.

"With the vast majority of men who have just an elevated PSA, the ultrasound appears normal," Dr. Sleeper said. "We don't see an identifiable region or tumor to hit. The UroNav involves overlying an MRI image, essentially giving us a bull's-eye to hit on the ultrasound image."

The bottom line: fewer biopsies of a single patient and better accuracy – which is good news for patients.

"There's been studies that have validated that it does improve detection and it improves detecting of higher-grade cancers," Dr. Sleeper said. "That will certainly play a role in determining treatment options for the patients."

## NEW PATIENT WING BEING COMPLETED WITH COVID IN MIND

While there will never be a good time to experience a pandemic, having the COVID-19 pandemic arrive as St. Tammany was building the four-story centerpiece of a \$100 million, three-year expansion gave us unique opportunities to better arm our system against infectious disease.

The 160,000-square-foot patient tower under construction at throughout 2020 would add 70 private patient rooms to the hospital and incorporate many lessons learned from COVID-19.

The tower features built-in UV light to kill germs, inspired by March 2020 acquisition of Lytbot germ-zapping robots. While those robots, provided through the generosity of St. Tammany Hospital Foundation, continue to work their

magic hospital-wide, the bathroom of every new patient room is equipped with its own built-in UV light.

To address the challenges of communicating with patients who must be kept in isolation – such as, for example, COVID-19 patients – every room is equipped with an iPad so patients can interface with their healthcare providers and with family members without the risk of potential exposure.

That goes hand-in-hand with the hospital's new room design, which is already in use in some parts of the facility.

"With the glass doors in the new rooms, the nurses and the physicians are able to visualize and communicate with the patients without wasting PPE by going into the room unnecessarily," STHS Chief Operating Officer Sharon Toups said. "I think our room design has proven to be extremely successful dealing with COVID, and all of the beds in the new tower will adhere to that new design."

Given how important negative pressure proved to be in isolating COVID-positive patients, the outbreak also prompted the hospital to reflect on how it can easily convert more beds to negative pressure in the case of a future pandemic.

Similarly, Toups said, a bulk of the new wing's beds were designed to easily convertible for critical care use in the event of a patient surge.

***"With the glass doors in the new rooms, the nurses and the physicians are able to visualize and communicate with the patients without wasting PPE by going into the room unnecessarily."***



Left: The new 160,000-square-foot patient tower at St. Tammany Health System's main Covington campus took shape amid the pandemic year.

Right: The glassed-in administration reception area.

(Photos by Tim San Filippo / STHS)





STRONG THROUGH EXPANSION · STRONG THROUGH EXPANSION · STRONG THROUGH EXPANSION · STRONG THROUGH EXPANSION

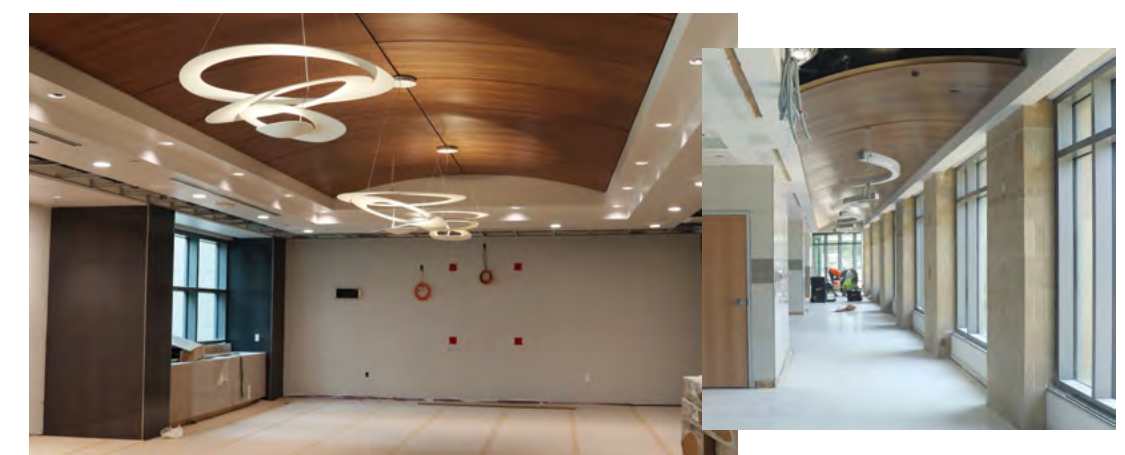
4

*Even in the face of a pandemic, we continued building toward the future.*

As 2020 dawned, St. Tammany Health System had a major announcement to make: The respiratory experts at Northlake Pulmonary Associates were joining the STHS team. It would prove to be a particularly timely marriage, as they would emerge as some of the superstars of the health system’s COVID fight. It would also be the start of another year of sustained growth, pandemic be darned. From continued work on our four-story new patient tower – itself part of a broader \$100 million expansion plan – to the work on the new cancer center we’re building near I-12 with our partners at Ochsner Health, St. Tammany Health System kept the throttle down in 2020, fueling a growth trend that shows no sign of letting up soon.

Below, left: The ceiling treatment in public areas on the first floor, including in this Administration conference room, will feature arched wood.

Below, right: A look down the first-floor hallway that will connect the new wing to the old building near the current site of PU’s Coffee.



### NEW FOUR-STORY PATIENT TOWER TAKES SHAPE

Coordinating the construction of a four-story structure at the same time you’re running a full-service hospital is never exactly an easy task. Doing it in the middle of a global pandemic only makes things that much more difficult.

Yet, despite the challenges, work on St. Tammany Health System’s new patient wing – ground for which was broken in 2018 and which is part of a three-year, \$100 million

expansion plan – continued in 2020, with a ribbon-cutting ceremony slated for early the next year.

The building, which was designed by the Covington-based fl+WB Architects, blends seamlessly with the existing building. Crews with Womack Construction developed the structure from the ground up, literally, from the dirt to the rooftop.



## ST. TAMMANY PEDIATRICS OPENS NEW FACILITY IN COVINGTON

It's official: St. Tammany Health System's full-service pediatrics practice has made the move to Covington.

### What's Express Care? The Northshore finds out.

On Oct. 12, 2020 St. Tammany Health System opened its new walk-in Express Care clinic at 71338 Hwy 21, just a mile south of the health system's Covington hospital and in the same complex as St. Tammany Pediatrics.

According to St. Tammany Health System Assistant Vice President Dionne Williams, who oversees the health system's St. Tammany Physicians Network, the new Express Care clinic offers all the services you'd expect from a traditional doctor's office but — in an effort to expand the health system's reach in the community — it operates in the nontraditional hours of 2 to 10:30 p.m. every weekday and 9 a.m. to 5 p.m. on weekends.

Williams stressed that the STHS Express Care clinic shouldn't be viewed as an urgent care clinic or an emergency care clinic. It is, however, a convenient clinic.

"It's a physician's office clinic, just after-hours," Williams said. "Anything we can handle today in our Folsom clinic or in our Mandeville clinic or in Covington or Madisonville we can handle at our Express Care location."

After operating for the past three years out of the health system's Madisonville clinic, St. Tammany Pediatrics opened for business in October in its new location, at 71338 Hwy 21.

"We're a stone's throw from the hospital, which is also a good thing for us, because we're going to be closer to the intensive care units, the pediatrics ICU, the neonatology ICU," said Dr. Robert Fauchaux, chairman of the STHS Pediatrics Department. "So, we're going to be able to be closer to those and have a bigger office, and, because we're roomier now, have more services in-house."

All of the pediatricians associated with the practice — Dr. Fauchaux, Dr. Linda Keefer, Dr. Jennifer Miles and Dr. Margie Strong, as well as nurse practitioner Perry Russell — have relocated along with the practice.

The move creates a pediatrics hub for the whole system, co-locating St. Tammany Pediatrics and STHS Pediatric Therapy across the street from Pediatric Orthopedist McCall McDaniel MD in the Bone and Joint Clinic, all a stone's throw from the Pediatric Emergency Room and Level 3 Pediatric Intensive Care Unit (PICU) at main campus.

The pediatrics practice is located in the same building as St. Tammany's new Express Care clinic.

In Madisonville, family medicine practitioner Dr. Catherine Pechon set up shop in the space vacated by the pediatrics practice, accepting new patients from age 2 and up.



St. Tammany Health System signage marks the spot of the health system's newest real estate, 71338 Hwy 21, just one mile south of the hospital campus in Covington, which houses Express Care and St. Tammany Pediatrics.



## STHS ROLLS OUT NEW WEBSITE, WEB ADDRESS AND MOBILE APP

A building boom dominated 2020 at St. Tammany Health System, but it wasn't all bricks and mortar.

Behind the scenes, a team of techies built out the health system's new digital home, in the form of a new website, a new web address and a new mobile app, which is available for free download on both Apple and Android devices.

"The new URL, StTammany.Health, reflects our new name, launched this time last year to better convey the scope and breadth of care available to our patients and their families throughout our service district," AVP/Communication Melissa Hodgson said. "We will always be this community's hospital, but we're so much more than that, with national recognition for quality, safety and patient experience from the latest robotic surgical technology to our family practices in every corner of west St. Tammany."

The most obvious change to the website is its cleaner, more modern look and feel. Even more significantly, however, is that it was designed with the patient experience in mind. That means more intuitive navigation and a more robust search function, both of which are intended to help

patients and visitors find the information they need more easily, Hodgson said.

Together, it and the new STHS app are helping usher in a new age of healthcare in St. Tammany Parish, according to Craig Doyle, the health system's VP/CIO Information Systems.

***"One of the main goals, both with the new website and the new app, is to help patients more easily harness all the exciting new digital health tools that are changing the face of healthcare."***

"One of the main goals, both with the new website and the new app, is to help patients more easily harness all the exciting new digital health tools that are changing the face of healthcare," Doyle said. "And I think we've done that. St. Tammany Health System has long prided itself on its ability to deliver world-class health care close to home. Now, particularly with the new STHS app, we're putting world-class healthcare into the palm of your hand."



STRONG THROUGH DISTINCTION · STRONG THROUGH DISTINCTION · STRONG THROUGH DISTINCTION

# 5

*“They put their personal well-being on the back-burner so they could take care of people like me.”*

- Mike Bergeron, COVID-19 patient at STHS

While St. Tammany Health System consistently earns local, regional and national recognition for safety, quality and service excellence, national awards pale in comparison to the endorsement of our own patients, neighbors, colleagues and physicians, who overwhelmingly say they would recommend St. Tammany Health System to their loved ones in need of care. And while nobody would ever choose to go through a year like 2020, our dedicated team used it as another opportunity to showcase our culture of excellence. COVID survivor Mike Bergeron saw it. “They put themselves on the back-burner,” Mr. Bergeron said. “They put their families on the back-burner. They put their personal well-being on the back-burner so they could take care of people like me. And, my goodness, did they. Oh, my goodness. What a blessing.”





# 2020 KEY ACHIEVEMENTS AND ACCREDITATIONS



A QUALITY PROGRAM OF THE AMERICAN COLLEGE OF SURGEONS

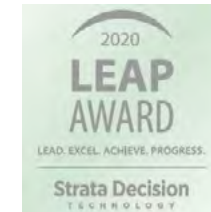


Louisiana

Designated BlueDistinction<sup>®</sup> Center+ Knee and Hip Replacement



2021 ACCREDITED Facility Member



### Care Chex/Quantros:

- Top 10% in Nation for Neurological Care Excellence
- Top 10% in Nation for Spinal Surgery Excellence
- Top 10% in Nation for Overall Medical Care Excellence
- Top 10% in Nation for Overall Hospital Care Excellence
- Top 10% in Nation for Overall Surgical Care Excellence
- #1 in Louisiana for Trauma Care Excellence
- #1 in Louisiana for Interventional Coronary Care Excellence
- #1 in Louisiana for Orthopedic Patient Safety

### Leapfrog Hospital Safety Score:

A (fall 2019 A-grading period marks 8th consecutive semester)

### Center for Medicare and Medicaid Services (CMS):

4 Stars for Overall Hospital Quality Star Rating

### Healthgrades:

- America's Top 100 Hospitals for Spine Surgery
- Outstanding Patient Experience
- Outstanding Patient Safety
- Stroke Care Excellence Award
- Five Star Recipient
- Spinal Fusion Surgery
- Carotid Procedures
- Pacemaker Procedures
- Treatment of Pneumonia
- Treatment of Respiratory Failure
- Treatment of Sepsis
- Treatment of Stroke

### Women's Choice Awards:

- America's 100 Best Hospitals for Patient Experience
- America's Best Breast Centers
- America's Best Stroke Centers
- America's Best Hospitals for:
  - Cancer Care
  - Heart Care
  - Obstetrics
  - Orthopedics
  - Patient Safety

### U.S. News & World Report:

- High performing in Heart Failure Care
- High performing in COPD Care

### Accreditations:

- American Academy of Sleep Medicine
- American Association of Blood Banks (AABB)
- American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)
- American College of Radiology (ACR)
- All imaging modalities at all locations
- Breast Imaging Center of Excellence
- American College of Surgeons
- Commission on Cancer Accredited Community Program (CoC)
- National Accreditation Program for Breast Centers (NAPBC)
- Verified Trauma Center, Level 3

- American Diabetes Association (ADA)
- American Heart/Stroke Association (AHA or AHA/ASA)
  - Advanced Certification for Primary Stroke Center (AHA and Joint Commission)
  - Fit Friendly Workplace
  - Stroke Quality Achievement Award
  - Get with the Guidelines Stroke Gold
- Baby Friendly Birth Facility
- Blue Distinction Plus for Hip and Knee Replacement (Blue Cross Blue Shield of LA)

- Gift Shining Star
- Infectious Diseases Society of America Antimicrobial Stewardship Center of Excellence
- International Board of Credentialing and Continuing Education Standards Certified Autism Center (CAC)
- Joint Commission
- NICHE (Nurses Improving Care for Healthsystem Elders)
- Society of Cardiovascular Patient Care Chest Pain Center



## WOMEN AND CHILDREN'S SERVICES RECOGNIZED FOR IMPROVEMENT IN MATERNAL CARE

Women and Children's Services is always focused on the joy of bringing new life into the world, and the pandemic could not sway the team from their mission. Even as labor and delivery personnel worked to reduce interaction of patients and families to improve infection prevention, they innovated solutions to enable families to celebrate the miracle of birth. In fact, the number of babies born at St. Tammany Health System in 2020 was an all-time high at 2,241 babies, bringing the hospital's 66-year birth total over the 58,000 mark.

STHS is a member of the Louisiana Perinatal Quality Collaborative, a network of Louisiana hospitals aimed at improving perinatal outcomes. The journey to improve maternity care led the team to focus on obstetrical hemorrhage, which is one of the leading causes of maternal morbidity and mortality in not only Louisiana but the United States. This challenge is difficult enough under normal circumstances and was exacerbated by the pandemic.

The journey began in 2019 when the New Family Center and Mother Baby Unit joined the Louisiana Perinatal Quality Collaborative, a support network of hospitals improving maternity care in Louisiana. The ability to work in a partnership gives WCS staff an opportunity to learn ways to promote safer births and overall health outcomes. The team used evidence-based practice research to put best practices into place in 2020, including quarterly hemorrhage drills to ensure staff readiness for these emergent situations, the use of a hemorrhage risk tool to determine those most at risk for a hemorrhage and implementation of quantitative blood loss measurement to accurately count the amount of blood loss during a delivery. The staff weigh all items used during the delivery to determine a weight which correlates with the amount of blood loss by the mother. An obstetric hemorrhage is a high-risk event and accurately knowing the amount of blood loss helps practitioners determine the need for blood replacement. The team's successful work on QBL resulted in being awarded the Improvement Revolution Award during the 2021 LaPQC Perinatal-Neonatal Quality Improvement Conference.



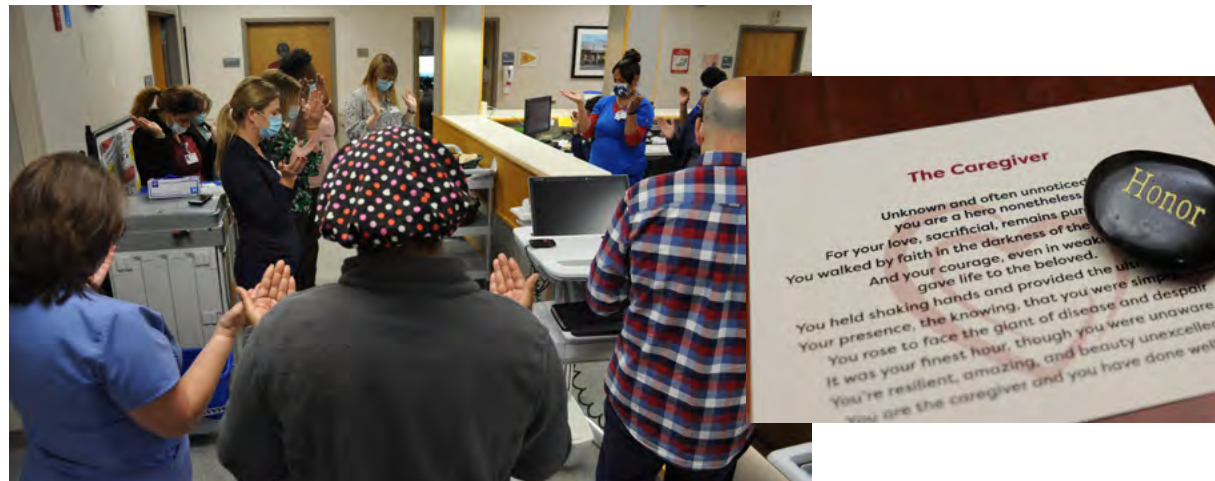
Proud parents Courtney and Erick Marchetta pose for a first photo with daughter Lucy James Marchetta, the first baby born at St. Tammany Health System in 2020.

*It's the people that  
make St. Tammany  
Health System  
such a special place.*



When he arrived at St. Tammany Health System with COVID-19, Wesley Doyle was scared, but he remembers the nurses telling him to trust them. He did – and, in the process, he learned a valuable lesson: As much as anything else, it’s the people that make St. Tammany Health System such a special place. “They saved my life,” Doyle said. “There’s no other way to put it and ... there’s nothing I can say to show my appreciation for what they did. They were right. I just had to trust them. They knew what they were doing and they did it.”

Below: Members of St. Tammany Health System’s team of caregivers raise their hands as Hospice Chaplain Lonnie Thompson confers a blessing on them. (Photo by Mike Scott / STHS)



Left: In addition to blessing their hands, the STHS Hospice team invited the health system’s caregivers to choose a stone printed with one of several inspirational words such as ‘strength,’ ‘trust,’ ‘honor’ and ‘love.’ (Photo by Tim San Filippo/STHS)

## BLESSING OF THE HANDS

As COVID-19 cases surged nationwide more than eight months into what became a historic pandemic, members of the St. Tammany Hospice team made rounds at St. Tammany Health System’s Covington hospital on a Monday morning in November to bless the hands of the caregivers, administrators and support staff there and to pray for their continued strength.

“Blessings of the hands are always popular,” Hospice Chaplain Lonnie Thompson said, “but they’re particularly big this year because of COVID and all the stress and strain that’s placed on our nurses and doctors.”

“We wish to take the time to recognize and thank all of you for the selfless care you provide to the patients and families

of St. Tammany Health System,” Hospice Bereavement Coordinator Stephanie Atwood told those gathered for the blessing in the hospital’s Cardiology – Medicine unit. “We understand how difficult the days can be, especially with the obstacles we were faced with this past year. Your strength and resiliency have shown through and proved to our community the true heroes you are.”

The hands of those gathered were then anointed with blessed oil – scented with frankincense – and Chaplain Thompson offered a brief prayer.

“You have and continue to dedicate yourselves to your role as caregivers,” Atwood said. “It does not go unnoticed.”

## NEW FACES

St. Tammany Health System’s continued dedication to expanding the healthcare options for our Northshore neighbors is probably most evident in the new patient tower and our new cancer center venture with Ochsner Health. But our physical footprint isn’t all that expanded in 2020. So did our team of care providers.



Kira Smith, APRN  
Nurse Practitioner  
STHS Express Care Clinic  
71338 Highway 21, Covington



Catherine J. Pechon, MD  
Family Practice  
STPN Madisonville Clinic  
1520 Highway 22 West, Madisonville



Christine Thurston, MD  
Internal Medicine  
STPN Mandeville Clinic  
201 St. Anne Drive, Mandeville



Gabrielle Givens, MD  
Family Practice  
STPN Mandeville Clinic  
201 St. Anne Drive, Mandeville



Angela Buonagura, MD  
Breast Surgeon  
STHS Northlake Surgical Associates  
Breast Disease and High Risk Clinic  
301 N. Highway 190, Covington



Christen Shea, APRN  
Nurse Practitioner  
STPN Covington Clinic  
80 Gardenia Drive, Covington



# STHS LEADERSHIP AND GOVERNANCE

## STHS Executive Team

The members of the executive leadership team at St. Tammany Health System bring with them a variety of skills, specialties and talents, but all with the same common goal: to position and support the health system's highly trained team of care providers so they can continue delivering world-class healthcare to the people of St. Tammany Parish through teamwork, trust, compassion, quality and innovation.



**Standing from left to right:**

- Carolyn Adema  
Senior Vice President - Human Resources
- Jack Khashou M.Ed, MS  
Vice President - St. Tammany Quality Network, St. Tammany Cancer Center - Administrator
- Craig Doyle  
Vice President - Chief Information Officer
- Midge Collett RN, JD, STHS  
Vice President - Corporate Compliance
- Sandra DiPietro  
Senior Vice President and Chief Financial Officer
- Patrick Torcson MD  
Senior Vice President and Chief Medical Officer, St. Tammany Quality Network  
Vice President - Clinical Integration
- Michael Hill MD  
Vice President - Quality and Utilization Management, Chief Quality Officer, St. Tammany Quality Network  
Medical Director

**Seated from left to right:**

- Sharon Toups FACHE  
Senior Vice President and Chief Operating Officer
- Kelly Rabalais JD  
Assistant Vice President - Strategic Planning and Implementation
- Joan M. Coffman FACHE  
President and CEO
- Kerry Milton RN, BSN, MSHA  
Senior Vice President and Chief Nursing Officer

## STHS Board of Commissioners

St. Tammany Parish Hospital Service District No. 1 – St. Tammany Health System – is governed by an eight-member Board of Commissioners, six appointed by the St. Tammany Parish Council to six-year staggered terms, one elected by the medical staff to a one-year term and one nonvoting member, the Parish President or designee. The St. Tammany Health System Board of Commissioners meets once a month and governs hospital operations.



**Standing from left to right:**

- James L. Core  
Vice-Chairman
- Thomas D. Davis  
Secretary/Treasurer
- John A. Evans  
Chairman
- Merrill Laurent MD  
Medical Staff Representative
- Edgar J. Dillard Jr. CPA
- Wilson D. Bulloch III

**Seated from left to right:**

- Sue Osbon PhD
- Mimi Goodyear Dossett

***It all started in 1954 with a vision of a healthier community. All these decades later, that vision hasn't changed.***



A plaque affixed to the top of an STHS Nursing time capsule explains its purpose and states that it shouldn't be opened until 2070. (Photo by Tim San Filippo / STHS)

# NURSING TIME CAPSULE TO PRESERVE THE PRESENT

Fifty years from now, when the nurses of 2070 reflect on the history of their profession, they won't have to work hard to find out what things were like in 2020.

They'll just have to pop open a time capsule prepared by the St. Tammany Health System Nursing Department that is being stashed for safe keeping in a glassed-in enclosure built into the health system's new patient tower.

"We don't know what nursing is going to look like in 50 years," STHS Chief Nursing Officer Kerry Milton said, "but we want to send a message to our future colleagues and we want to remind them to take care of each other. We particularly hope they, too, will be able to give back to this community the way care was provided in 2020."

Although the time capsule includes such COVID-related items as an N95 mask, a face shield and an empty vaccine vial, Milton stressed that it isn't intended to be a memorial to the COVID-19 pandemic.

In fact, the idea was dreamed up long before the coronavirus reared its head, as a way to acknowledge 2020 as the year of the nurse, as designated by the World Health Organization in recognition of the 200th anniversary of the birth of Florence Nightingale.

And so, among the items in the capsule are an STHS nursing residency lapel pin, a copy of the nursing pay scale from 2020, photos and a letter to the nurses of the future penned by Nursing Supervisor LeeAnn Prisk, who was tasked with spearheading the logistics of the project with input from the health system's entire nursing team.

After more than a year of planning, the items were placed in the sealed, stainless-steel capsule – which is really more of a trunk, measuring roughly 2 feet long, 1.5 feet high and 1.5 feet deep. On the top of the box is a plaque, visible to visitors, which explains it isn't to be opened until 2070.

In addition to connecting to her future colleagues, Prisk said she hopes as much as anything else that the time capsule serves as a touchstone for the tradition of quality care at St. Tammany Health System.

"I want them to be proud of where they work," Prisk said of her future colleagues. "The quality of care here at St. Tammany Health System in 2020 really is something to be proud of – and I don't see those standards changing."



# EVERY DEPARTMENT RISES TO THE OCCASION

## Security Department

With longstanding emphasis on safety, the STHS Security team enacted several changes in 2020 to better ensure safety for patients, colleagues and our community amid the COVID pandemic.

At the onset of the pandemic, STHS Security added officers at main campus, Cordes Outpatient Pavilion and Express Care Clinic and staffed the offsite drive-through COVID testing locations and collection sites to facilitate traffic flow and create a welcoming, safe environment.

Security expanded communication to include new ways to contact STHS Security on and offsite, adding more phone numbers and email monitored 24/7 to report events, incidents, concerns, ask security related questions, and request security escorts for visitors and staff.

A combination of evolving CDC guidelines and government mandates to combat the growing pandemic required STHS to remain fluid and apply modified visitation policies throughout the year. These mandates had profound impacts on patients, loved ones, family members and close friends of our patients by limiting visitation. Security, among many other departments, successfully managed this challenge to remain compassionate and understanding during these difficult times.

## Environmental Services

The Environmental Services Department addressed a wide variety of challenges brought on by the presence of COVID-19 in St. Tammany Parish throughout 2020.

Manufacturer shortages, logistics hurdles and other interruptions presented challenges for EVS personnel accustomed to particular infection prevention, cleaning and maintenance solutions. Faced with an inability to procure hand sanitizer dispenser refill cartridges, the team determined a way to refill spent cartridges with sanitizer sourced by the gallon. The team worked collaboratively to educate clinical teams about alternative cleaning wipes and which could be used under particular circumstances, innovating to adopt available products rather than waiting for backorders to clear on typical inventory choices.

The team quickly adopted the Lytbot UV cleaning robots (see related story p.17) made possible through the generosity of St. Tammany Hospital Foundation, incorporating their germ-killing power into established infection prevention and cleaning routines.

## Food and Nutrition Services

The cafeteria team, dietitians, food and nutrition professionals safely adapted to constantly changing conditions from the kitchen and cafeteria to patient rooms, nursing stations and hospital common areas.

One of the biggest challenges for Food Services that also gave the team the greatest joy was coordinating, receiving and delivering the outpouring of food donations from the community. Ensuring food safety, accepting the donations and distributing them to staff presented logistical hurdles never contemplated in the Food Services Department prior to the pandemic. Through the help of St. Tammany Hospital Foundation, the team developed a smooth process to work with generous community members, churches, restaurants and others offering their love and support in the gift of food.

In the hospital, the team adapted room service to patients in isolation to preserve PPE and protect staff while providing high-quality food, provided complimentary guest meals to reduce visitor traffic and increased frequency of sanitation processes above already high standard requirements. The cafeteria expanded hours and increased kitchen staff to provide fresh and hot food throughout a broader portion of the day. They eliminated self-service on the hot line, salad bar and buffet, instead introducing individually packaged grab-and-go and heat-and-eat selections. This was advantageous to night shift and day staff headed home, particularly at a time when grocery and restaurant options were unavailable. The team also introduced a “convenience store” shelf near the cashier to help STHS colleagues unable to find essentials like milk, bread and toilet paper at local stores.

## Home Health / Hospice

As teams at STHS facilities adjusted environments, products and routines to respond to the highly contagious COVID-19 virus, Home Health, Palliative and Hospice team members faced a new challenge: how to keep patients, families and staff safe in the field.

Home care teams donned and doffed their personal protective equipment on porches and front stoops. They conducted COVID tests in the community as well as infusion and physician home visits. The department provided daily televisit consults, pulse oximeters and thermometers to Emergency Department patients to enable them to stay home rather than be hospitalized.

Hospice teams developed innovative ways to bring care and comfort, including music therapy. They devised ways for families to “visit” patients in homes and post-acute settings such as nursing homes amid the pandemic. From offering technology for FaceTime to arranging special circumstances, the team enabled family to be at the bedside of a dying loved one.

*Security, among many other departments, supported STHS’ endeavor to remain compassionate and understanding during these difficult times.*



Volunteers with Oxlot 9 restaurant in Covington unload meals headed for STHS frontline healthcare workers.

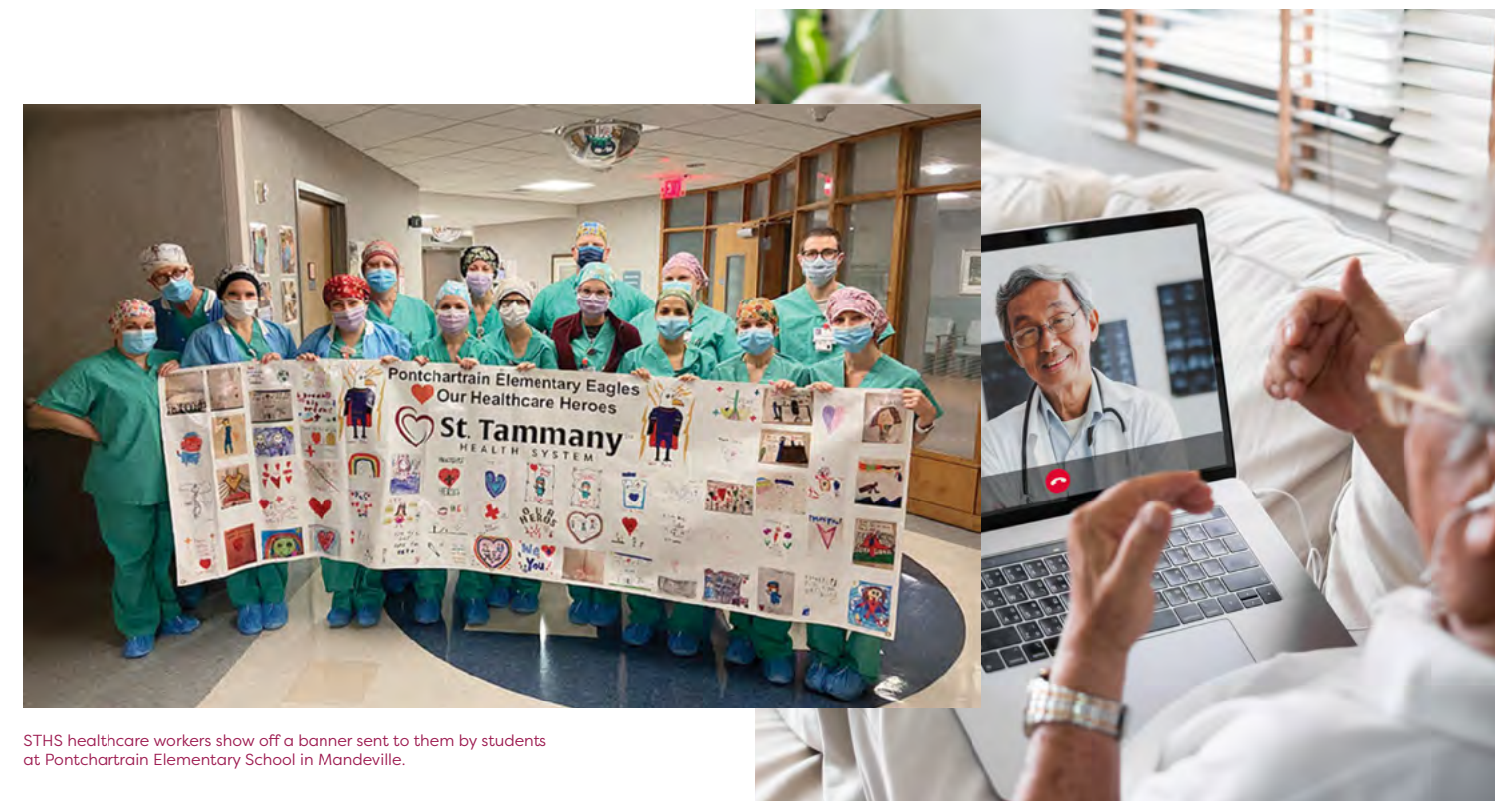


STRONG THROUGH STRATEGY · STRONG THROUGH STRATEGY · STRONG THROUGH STRATEGY

7

*We foster a culture of “always” among colleagues to ensure best outcomes for every patient, every time...*

They knew it was coming. Even before COVID-19 had a name, before it was even a known thing, St. Tammany Health System had long been strategizing for what the future might bring. The result paid off when that thing, in this case a historic pandemic, arrived. “We were prepared,” said Dr. Patrick Torcson, the health system’s chief medical officer. “I think back to the early days of the pandemic, and we were prepared.” That’s because, while they’re always prepared to handle today, the health system’s leadership works hard to prepare for tomorrow and the day after, in so many ways. Because when St. Tammany Health System is prepared, so is the community it serves. In 2020, the health system achieved its business goals, focused on patient experience, quality, safety, teamwork, innovation and prudent financial management.

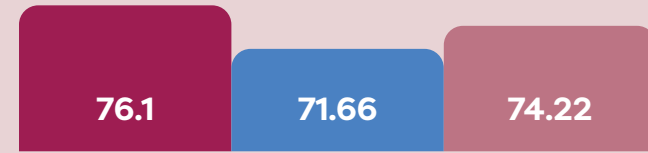


STHS healthcare workers show off a banner sent to them by students at Pontchartrain Elementary School in Mandeville.



# STHS 2020 PERFORMANCE INDICATORS

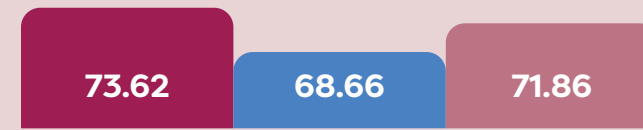
## INPATIENT PERFORMANCE TOP BOX SCORE



by discharge date

● STHS ● National ● Louisiana

## EMERGENCY DEPT PERFORMANCE TOP BOX SCORE



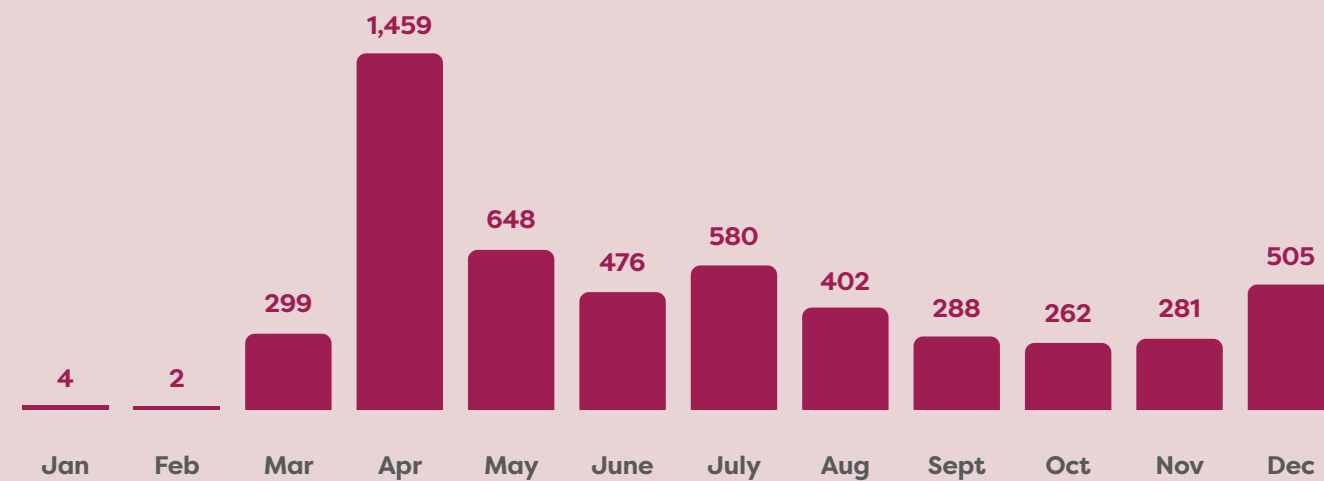
by discharge date

● STHS ● National ● Louisiana

## UNIQUE PATIENTS



# TELEHEALTH AND VIRTUAL VISITS IN 2020



Left: Nurses on the front lines of the COVID fight had to don masks, face shields and gowns before interacting with COVID patients.

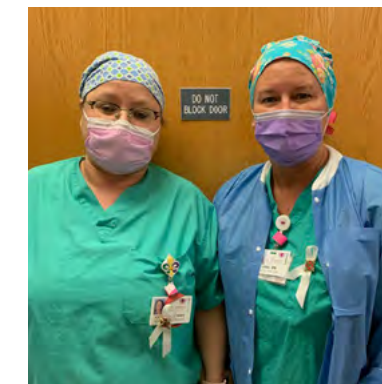
Below: St. Tammany Health System President and CEO Joan Coffman shows off one of the 'Strong Together' T-shirts the hospital's executive team distributed to the staff at the height of the pandemic. For the duration of the year, colleagues were invited to wear them every Friday, on what became known as 'Strong Together Friday.'



STHS nurses weren't just caregivers for the health system's COVID patients. They were also their companions, like these STHS colleagues shown entertaining a patient in isolation with a game of tic-tac-toe.



STHS Critical Care RN Supervisor Jennifer Corcoran adds to the dozens of photos and messages of support from the community taped up in what became known as 'Inspiration Hall' outside the hospital's Intensive Care Unit.



Among the many tokens of appreciation and inspiration provided to STHS colleagues at the height of the COVID pandemic were blessed St. Benedict Medals, which two caregivers are shown here wearing on their ID badges.







Left: One of St. Tammany Health System's first COVID patients, Ray Lubrano of Covington, center, poses with members of his healthcare team upon being discharged in April. Lubrano was one of the first COVID patients admitted to the health system's Covington hospital, and he was the first to be discharged after being put on a ventilator.

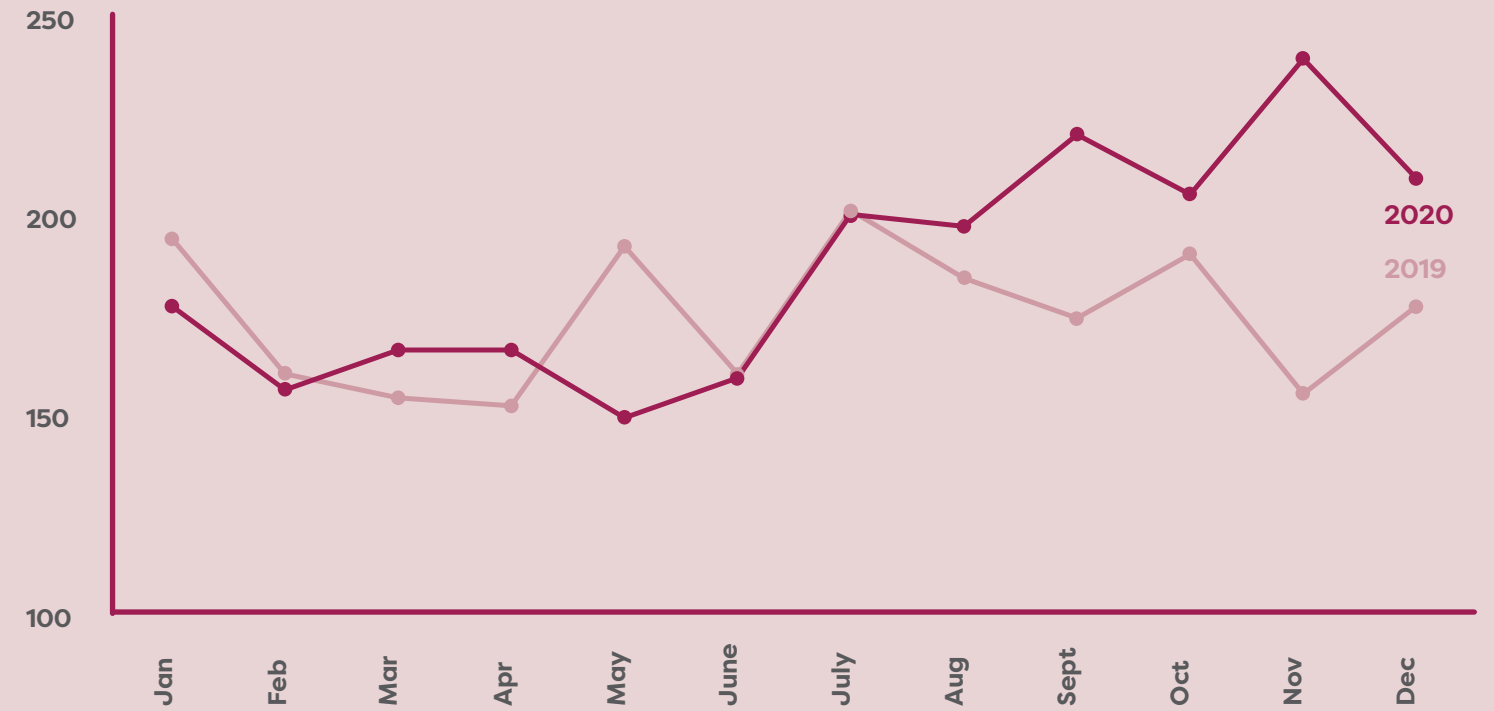
Below: The six recipients of the 2020 St. Tammany Hospital Guild scholarships are, from left, Shaneil Lenoir-Byrd, Stacy Ducre-Partman, Angelle Lynch, Jamia Bolton-Mark, Emily Elder and Debora Bertucci. (Photo by Bradley Leonhard / STHS)



Members of the St. Tammany Health System executive team model cloth masks like those they provided to all colleagues early in the pandemic.



## 2,243 BABIES DELIVERED IN 2020



## STRATEGIC PLAN GOALS REACHED IN 2020

### Patient Experience Goals

Foster a culture of “always” among colleagues to ensure best outcomes for every patient, every time, resulting in increased HCAHPS, CMS, Leapfrog and AHRQ scores.

### Innovation, Partnership and Growth

Provide exceptional access to providers and facilities, ultimately increasing the volume of unique patients receiving care and services through the health system and network.

### Quality and Safety

Become a highly reliable workplace by adhering to national best practices to achieve long-term, sustained excellence.

### Financials

Manage resources to maximize efficiency and financial margins while judiciously investing to expand capabilities and serve more patients. Maintain exceptional ratings for financial outcomes and days cash on hand. Expand the role of philanthropy.

### Engagement

Develop a culture of trust, accountability and performance in a team-based environment that attracts, develops and retains top talent to drive individual and organizational capabilities.



STRONG FOUNDATION  
8  
STRONG FOUNDATION

*“As our world was united in the shared crisis that is the COVID-19 pandemic, our community never faltered in their support of the healthcare needs of our region.”*

- Nicole Suhre, Executive Director STH Foundation



## | A COMMUNITY THAT CARES

Dear friends,

There perhaps has never been a year that your support of St. Tammany Health System through St. Tammany Hospital Foundation has meant more than in 2020. As our world was united in the shared crisis that is the COVID-19 pandemic, our community never faltered in their support of the healthcare needs of our region.

We are proud to recognize the 1,454 individuals, STHS colleagues, businesses, organizations and foundations who made contributions totaling over \$1 million. We are excited to share that through the generosity of these supporters, the year 2020 also brought us over the \$20 million mark in fundraising, with now more than \$20.8 million raised since our inception.

Community backing enabled the foundation to grant \$660,522 to St. Tammany Health System in 2020, funding equipment, team education and training opportunities, department programs, health system initiatives and more. These disbursements allowed for achievements like the Certified Autism Center designation for the inpatient pediatric unit and Pediatric Emergency Department, advancements like breast ultrasound and biopsy equipment and Lymphatouch therapy device, safety measures like medical evacuation equipment for patients in an emergency situation and direct patient support efforts like the transportation program.

Even in a year of uncertainty, the Foundation had much to celebrate including unprecedented in-kind support of local residents and businesses for our disaster relief efforts, the leadership of our STHF Board of Trustees, the work of our volunteers and committees, the unveiling a new Foundation logo and rebranding of our employee campaign to better reflect the unity felt by all colleagues at STHS.

Amid the pandemic, the healthcare heroes of STHS made their commitment to the work of this organization known with 853 employees and physicians raising \$110,869 through the newly monikered “One Heartbeat” Employee Campaign, and a St. Tammany Hospital Guild gift of \$25,000.

The presence of COVID-19 in our community altered our way of life in many ways, especially how we gather. We want to extend our sincere gratitude to the many corporate sponsors, individual donors and community volunteers who turned out to support our signature events that looked very different from past years. THE Gala 2020 took place as a smaller, socially distanced seated dinner and benefited St. Tammany Cancer Center; our first-ever Monster Mash drive-through hosted over 1,000 kids safely from their vehicles in support of the STHS Parenting Center; the Get Lucky! Golf Tournament moved to the fall and benefited Integrative Medicine at STHS; and the first virtual presentation of Angels of Light was produced, which was dedicated to the memory of Richard and Sally Knight and benefited Hospice. Revenue from these special events brought in nearly \$280,000.

St. Tammany Health System is here for us, and it is the Foundation’s role to be here for it. We have always believed that Keeping St. Tammany Health System Healthy Keeps Our Community Healthy. Thank you to all who joined us to meet that challenge in 2020.

Warm regards,

Will Trist  
2020 Chairman, STHF Board of Trustees

Nicole Suhre, CFRE  
Executive Director, STHF



## COMING TOGETHER THROUGH COVID

The novel coronavirus pandemic dominated 2020. Early on, St. Tammany Hospital Foundation established a Disaster Relief Fund to provide unrestricted support for St. Tammany Health System during the pandemic. Fueled by significant support from private donors, local businesses and grantors, the fund made an immediate impact.

### Sustaining St. Tammany

This initiative began as a way to say “thank you” to healthcare workers and to support struggling businesses by encouraging people to purchase gift cards from local establishments to donate to STHF for distribution to hospital workers.

### The Power of In-Kind Giving

The Foundation facilitated over \$70,000 in in-kind donations of Personal Protective Equipment (PPE), meals, snacks and treats for our colleagues, gift cards, handmade gifts of support and encouragement and more.

### Technology to the Rescue

The challenge of a global pandemic in a healthcare center is often one of addressing safety and sanitization. Existing donor funds were used to purchase two Solaris UV Lytbot cleaning robots (see story on page 17) to complement the hospital’s Environmental Services department’s efforts to keep patient and caregiver areas germ- and bacteria-free. In addition, members of the STHF Board of Trustees personally funded the purchase of two GermAway cleaning robots for smaller spaces.

### Granting Possibilities

Local grantors stepped up to the plate supporting a large spectrum of need. Northshore Community Foundation funded early antibody testing in the community, while Capital One awarded a grant for St. Tammany Cancer Center’s Therapeutic Food Pantry, addressing the additional struggles of patients in need during the COVID-19 outbreak. The Louisiana Worker’s Compensation Corporation granted \$15,000 for a permanent Recharge Room to address the mental health and well-being of STHS colleagues as they struggle with the demands of caring for the community during a pandemic.

### COVID Contributions

Cash gifts of support from local and out-of-town donors contributed to technology and PPE purchases as well as ways to support and encourage our healthcare heroes as they continue to care for the men, women and children in the walls of our hospital.



The new, permanent STHS Recharge Room — made possible by a grant from the Louisiana Workers’ Compensation Corp. — gives frontline healthcare workers a place to catch a few quiet moments of serenity amid the often-overwhelming COVID-19 pandemic. (Photos by Mike Scott / STHS)



## A GIFT FROM ONE GENERATION TO THE NEXT

In January 2020, the St. Tammany Hospital Guild made a \$25,000 contribution to St. Tammany Hospital Foundation in support of a forensic pediatric program at STHS. In collaboration with the Children’s Advocacy Center, training recently took place for specialized education and certification for acute forensic child abuse examinations. Prior to this initiative, families had to travel to the south shore for essential acute examinations following instances of child abuse. The training empowers St. Tammany Health System physicians, nurse practitioners, physician assistants and S.A.N.E. nurses with the critical skills and expertise to diagnose

and treat acute child abuse cases within St. Tammany Parish. To see this specialized training and certification come to fruition is a huge win for the children in our parish who are in need of these critical resources, here at home. This meaningful and emotional gift brought the guild’s total cumulative giving to more than \$356,000 since 2003.

***The training empowers St. Tammany Health System physicians, nurse practitioners, physician assistants and S.A.N.E. nurses with the critical skills and expertise to diagnose and treat acute child abuse cases within St. Tammany Parish.***



Through St. Tammany Hospital Foundation’s Healing Arts Initiative, artist Bernard Mattox agreed to extend his solo exhibition by two months in order to keep the artwork up for STHS staff during the COVID-19 outbreak.

## ART THAT HEALS

While many efforts took pause during 2020, one particular group remained active and committed to healing: the Healing Arts Initiative of St. Tammany Hospital Foundation. Encouraged by the positive feedback from colleagues, physicians and patients’ family members when artist Bernard Mattox extended his solo exhibition for two months in order to let his artwork encourage and inspire staff, they knew art had its place in helping heal the fatigue of a pandemic. Focused on widespread impact, the committee facilitated

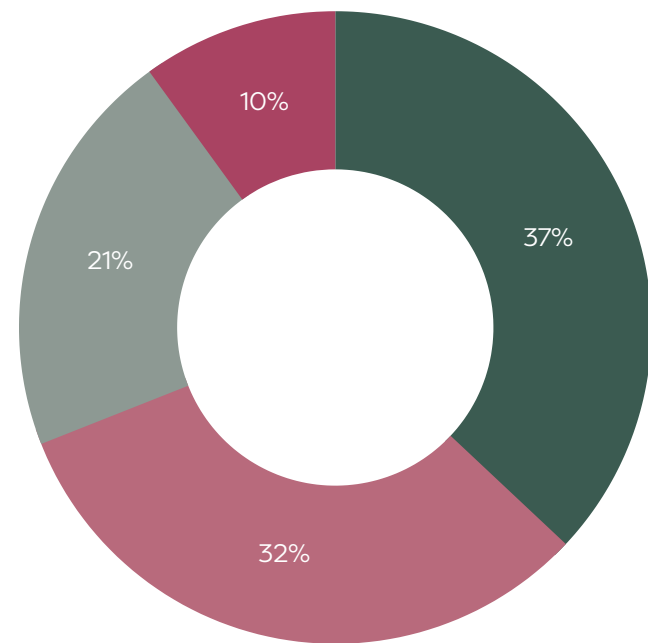
the installation of 42 permanent collection pieces on main campus; commissioned a large-scale installation of original artwork in the expansion of STHS’s Women’s Pavilion, which also provided essential work for local artists; and kicked off an exciting project that will result in the production of nine oversized sea creature sculptures hanging from the ceiling in St. Tammany Pediatrics’ lobby in 2021. Every day the work of this community, supported by donor contributions, proves that #ArtHeals.



# KEEPING ST. TAMMANY HEALTH SYSTEM HEALTHY KEEPS OUR COMMUNITY HEALTHY

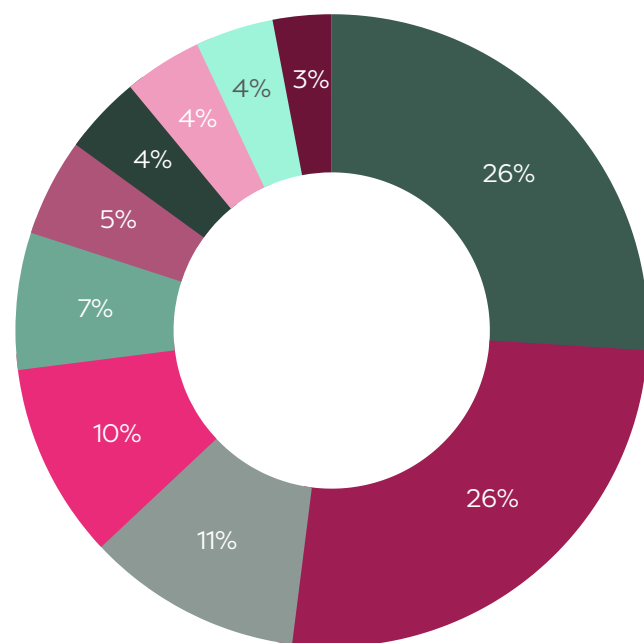
The Foundation raises funds through a comprehensive development program including corporate partnerships and major gifts, planned giving, bequests and charitable gift annuities, tribute gifts, an annual support program and special events. In doing so, the Foundation impacts the healthcare and well-being of the entire Northshore community.

## SOURCES OF FUNDING



- Companies
- Individuals & Employees
- Other
- Foundations / Organizations

## STEWARDSHIP OF GIFTS



- Endowment / Additional Donor Restricted / Other
- St. Tammany Cancer Center / Oncology Medicine
- COVID-19 Disaster Relief
- Parenting Center
- Healing Arts Initiative
- Women and Children's Services
- Hospice
- Colleague Benevolent Fund
- Integrative Medicine
- Unrestricted Caring for St. Tammany

# BOARD OF TRUSTEES



### Standing from left to right:

- Rock Kendrick
- Paul Davis
- Joan Coffman FACHE  
*STHS President & CEO*
- Greg Pellegrini
- Will Trist  
*Chairman*
- Kevin Gardner
- Jim Woodard MD
- Nicole Suhre  
*Executive Director*
- Mary Lee

### Seated from left to right:

- Renee Maloney
- Darci Senner  
*Secretary/Treasurer*
- Becky Parks
- Liz Healy  
*Vice-Chairman*
- Norma Richard
- Mimi Dossett

**Not pictured:** Nancy Baldwin

# OUR MISSION

The St. Tammany Hospital Foundation, a 501(c)(3) non-profit organization, was established to sustain the healing work of the physicians and staff of St. Tammany Health System. Through the development of philanthropic support, the foundation seeks to fortify the promise to provide world-class healthcare close to home, now and for generations to come.



# THANKS TO OUR GENEROUS DONORS

## INDIVIDUALS AND EMPLOYEES

Anonymous (80)  
Mr. and Mrs. Lawrence E. Abbott  
Mr. Arthur G. Abram  
Ms. Pamela L. Adams  
Ms. Doreen Adams  
Ms. Betty Adams  
Ms. Melissa F. Adams  
Mrs. Carolyn Adema  
Ms. Crystal A. Adkins  
Mr. Earl M. Adorno, Jr.  
Ms. Cheraine M. Agoff  
Ms. Betty Alger  
Ms. Barbara Allen  
Ms. Kum Allen  
Mr. David A. Alligood  
Ms. Josephine Anderson  
Ms. Nancy M. Anderson  
Mr. James Anderson  
Ms. Stephanie Andrews  
Mr. Daniel Anthon  
Dr. and Mrs. Thomas Anzalone  
Ms. Brittany Applewhite  
Ms. Leslie Arcana  
Mrs. Meghan Armstrong  
Ms. Arlyn M. Arseneaux  
Ms. Stephanie Atwood  
Ms. Denise Audler  
Mrs. Susan E. Aultman  
Mr. Kyle J. Autin  
Ms. Heather Aymond  
Mrs. Sybil D. Bachemin  
Ms. Tonya Baham  
Ms. Deidra Bahm  
Dr. Charles B. Baier  
Ms. Melinda Bailey  
Mr. Heath J. Bailey  
Mr. Casey Baker  
Ms. Gia Baker  
Mr. and Mrs. John T. Baldwin  
Ms. Rachel B. Barbay  
Ms. Andrea D. Barfield  
Mr. and Mrs. Jeff Barker  
Mr. and Mrs. Joseph A. Barousse  
Ms. Chandra S. Barre  
Ms. Cheryl E. Barre  
Ms. Ashtynn Barrett  
Mr. Lonnie O. Barrett  
Ms. Deanna Barrios  
Mr. and Mrs. Peter P. Barszczski  
Ms. Patty A. Bartley  
Ms. Vickie H. Bascle  
Mr. Larry C. Bates

Mr. Malcolm M. Bates  
Ms. Jennifer Baudin  
Ms. Sarah Baughman  
Ms. Susan Baumgartner  
Ms. Cheryl K. Bays  
Ms. Courtney Bazile  
Mr. James Beason  
Ms. Andrea Beck  
Ms. Glenda F. Beck  
Ms. Kaitlyn M. Becnel  
Ms. Debra Bedlington  
Ms. Hannah Beinvenue  
Ms. Mary M. Belanger  
Mr. Daniel R. Belanger  
Ms. Shelly Bell  
Mr. William J. Bell  
Ms. Kum Allen  
Ms. Kim Belsom  
Ms. Taylor Benefiel  
Mrs. Charlotte Benefield  
Mrs. Gay Bennett  
Mr. and Mrs. Bob Berdnick  
Ms. Lisa Berger  
Ms. Lois Bergeron  
Mr. and Mrs. Dennis J. Bergeron, III  
Ms. Kristen Bernard  
Ms. Alicia R. Bernard  
Mr. Jason E. Bernard  
Ms. Jamie Bertrand  
Ms. Catherine M. Bethel  
Ms. Penny Bethel  
Mr. Ronald Bettencourt  
Ms. Robin W. Bickham  
Ms. Anna Bienvenu  
Ms. Lynn Bigner  
Ms. Christy B. Billiot  
Ms. Heather Billiot  
Ms. Kerri R. Billiot  
Mr. and Mrs. Michael Binnings  
Ms. Shannon Biondolillo  
Ms. Margaret Birtel  
Mr. and Mrs. Frank Bivona  
Mr. and Mrs. Mark E. Blanchard  
Mr. Brent Blazeovich  
Ms. Erin W. Blessing  
Mrs. Jennifer Blucas  
Ms. Sandy L. Bodin  
Ms. Jamia Bolton-Mark  
Ms. Susan C. Bond  
Ms. Nicole A. Bonilla  
Mrs. Sarah Bonnette  
Mr. Frederick C. Booker  
Dr. Thomas A. Boos  
Ms. Patty A. Booth  
Ms. Sharen A. Booty  
Ms. Beverly Borchers

Mr. Brent Borgstede  
Ms. Sara W. Borne  
Mrs. Barbara Borries  
Ms. Sara Boudreaux  
Mr. David Bougere  
Mrs. Linda F. Bounds  
Mr. and Mrs. Myron Bourg  
Ms. Brittany Bourgeois  
Ms. Sarah Bourgeois  
Ms. Lisa C. Bourgeois  
Ms. Gretchen S. Bourque  
Mr. and Mrs. John A. Boutselis  
Ms. Gloria Denise Bowden  
Mrs. Jona Bowden  
Mr. Jarrel R. Bowens  
Ms. Melissa Bowers  
Ms. Christina Bowers  
Ms. Suzanne Bowman  
Ms. Rebecca Bozzelle  
Mr. Joel Bracey  
Ms. Pat Brady  
Mr. and Mrs. Bob Brady  
Mr. Harold L. Branch  
Ms. Cynthia D. Brandon  
Ms. Kelly Breaux  
Ms. Jill Breazeale  
Mr. Richard E. Breland  
Mr. Kenneth P. Brewer  
Mr. Eric Brewster and Dr. Sally Brewster  
Ms. Tracey Bridges  
Ms. Tanya Bridges  
Ms. Fay Bright  
Mrs. Doris C. Brignac  
Ms. Mary L. Bronson  
Ms. Tishanna L. Brooks  
Ms. Edna Brown  
Ms. Meghann C. Brown  
Ms. Robin Brown  
Ms. Celina Brumfield  
Mr. and Mrs. David J. Brumfield  
Ms. Leslie M. Bryan  
Ms. Yasha Bryant  
Ms. Lisa Budge  
Ms. Margaret M. Buendia  
Ms. Heather Buffington  
Ms. Katherine L. Bulloch  
Mr. and Mrs. A. Wayne Buras  
Mrs. Donna B. Buras  
Ms. Sheri B. Burchard  
Ms. Brandy Burel  
Mr. Brian Burford  
Ms. Kristina Burkard  
Ms. Lori C. Burke  
Mrs. Susan B. Burke  
Mr. Andrew Burkhalter  
Mr. Bryan E. Burleson

Ms. Brittany Byers  
Mr. Gregory Byrd  
Ms. Mary Byrd  
Ms. Marilyn Byrd  
Ms. Sharon Cable  
Mr. Christopher Cabos  
Ms. Christine Caffery  
Mrs. Lori D. Cage  
Ms. Jessica Cain  
Mrs. Cher Cairns  
Ms. Kathleen Calecas  
Mr. Brody Calico  
Ms. Brenda J. Callahan  
Ms. Kyra W. Callahan  
Ms. Donna E. Callais  
Ms. Alyssa Callais  
Ms. Denise Campbell  
Ms. Marlene S. Campbell  
Ms. Gina Campi  
Mrs. Brittany Carmouche  
Mr. Chad Carrone  
Mr. Henry Carrouth  
Ms. Mary M. Carruth  
Mr. and Mrs. Lane A. Carson  
Ms. Dianne Cartullo  
Mr. and Mrs. Jules A. Carville, III  
Mr. Jim Casadaban  
Ms. Netta Casciano  
Ms. Christy B. Case  
Ms. Ruth S. Caserta  
Mrs. Sherri and Richard Casey  
Ms. Debra A. Casnave  
Ms. Sherrill L. Causey  
Ms. Kristy R. Cessna  
Ms. Michelle L. Chaix  
Mr. Scott Chapman  
Ms. Shanda Chatman  
Ms. Charlotte P. Chauvin  
Mr. and Mrs. Stanley C. Chavez  
Ms. Denise L. Cheramie  
Ms. Monique Chiasson  
Ms. Cynthia Childers  
Ms. Brenda Childs  
Ms. Michelle Childs  
Ms. Alexis Childs  
Ms. Lori L. Chopin  
Mr. Alfred Clark  
Ms. Gabrielle Clark  
Mr. Michael S. Clark  
Ms. Debrah M. Clark  
Mr. Michael O. Clayton  
Ms. Melanie J. Cleland  
Ms. Cassandra Cloutet  
Mr. and Mrs. Stephen Coffman  
Mr. and Mrs. Patrick V. Coghlan

Ms. Natalie Colburn  
Ms. Margaret M. Collett  
Ms. Cynthia Collord  
Mr. Wayne A. Comberrel, Sr.  
Mr. and Mrs. Brian Comeaux  
Mr. Billy W. Commodore  
Mr. Andrew Compton  
Ms. Melissa Condatore  
Ms. Loralee A. Condon  
Ms. Ruby Conerly  
Mr. Christopher M. Connell  
Mr. Christopher Cook  
Ms. Sherry Cook  
Mrs. Nee Cooper  
Ms. Geraldine Cooper  
Mrs. Jennifer E. Corcoran  
Ms. Elizabeth S. Cordes  
Mr. James L. Core and Dr. Susanne O. Core  
Mr. and Ms. Joe Corizzo  
Ms. Barbara Cotten  
Ms. Florence Cotty  
Ms. Catherine A. Cox  
Ms. Melinda A. Cox  
Ms. Tifani T. Coyne  
Ms. Jeanmarie L. Cozzi  
Mr. and Mrs. Robert Cradic  
Ms. Blair Craig  
Ms. Jennifer Crane  
Ms. Emily Crawford  
Mr. and Mrs. Robert T. Creel  
Mr. Aberian J. Crosby  
Ms. Rosebeth Crowe  
Mr. Doni Cruse  
Mr. and Mrs. Peter Cuadrado  
Mr. Josh Cullen  
Ms. Jacqueline Cummings  
Ms. Rebecca Currie  
Ms. Anita Cutino  
Ms. Angela Cutrer  
Mr. Scott D'Aunoy  
Dr. John d'Hemecourt  
Mrs. Connie Dahlberg  
Ms. Jeanne Dakin  
Ms. Geneva Daniels  
Ms. Lisa C. Dantin  
Ms. Freda M. Darby  
Ms. Rani Darling  
Mr. and Mrs. Quentin Dastugue  
Ms. Jodi A. Dauterive  
Ms. Lasoncdra Davidson  
Mr. and Mrs. Gary P. Davis  
Mr. Jimmy E. Davis  
Mr. and Mrs. Paul Davis  
Mr. and Mrs. Thomas D. Davis  
Ms. Susan K. Davis  
Ms. Rhonda Davis

Ms. Valerie Davis  
Mr. and Mrs. Kelvin Dawsey  
Ms. Paula Day  
Mr. William Day  
Ms. Susette M. Dean  
Mrs. Amy W. Deane  
Mr. Andrew Decker  
Mr. Thomas Deering  
Mr. and Mrs. Etienne J. Defelice, Jr.  
Ms. Stacy Defigarelli  
Dr. Arlette A. Delcham and Mr. John Desrosiers  
Ms. Sarah R. Delery  
Mrs. Margaret Dennis  
Mr. and Mrs. William Derenbecker  
Ms. Joy L. Derise  
Mr. James Deshazo  
Ms. Donna DeShazo  
Mr. Joseph Desselle  
Ms. Roberta Dewitt  
Ms. Ashley Dieck  
Ms. Alexis Dill  
Mr. Trevor Dillon  
Mr. and Mrs. William B. Dillon  
Ms. Sandra P. DiPietro  
Ms. Patricia T. Doell  
Mr. Steven M. Doell  
Ms. Nora I. Doherty  
Ms. Wendi E. Dominguez  
Mrs. Shani G. Dominique  
Ms. Donna S. Donegan  
Dr. and Mrs. William J. Donnelly, D.D.S.  
Mrs. Mimi G. Dossett  
Mr. David M. Douglas, II  
Ms. Christina B. Douglas  
Mr. Craig T. Doyle  
Ms. Kate Dragna  
Mr. Michael Dragon  
Ms. Judy Drury  
Ms. Minette M. Ducote  
Ms. Robin R. Ducote, RN  
Ms. Tayla Ducre  
Ms. Mary K. Duet  
Ms. Danielle Dufour  
Mr. and Mrs. Richard Dufour  
Ms. Lisa P. Dugas  
Mr. and Mrs. Eric Dunavant  
Ms. Pamela Duncan  
Ms. Tammy Dunn  
Mr. Emmett Dupas  
Mr. Stephen J. Dupont  
Ms. Jennifer G. Dupont  
Ms. Amanda Dupuy  
Mr. Derrick Dutruch  
Mr. Lincoln A. Dutruch

Ms. Cate Dwight  
Ms. Beverly Dwyer  
Ms. Yulanda Dyson  
Ms. Valerie C. East  
Ms. Kelly Easterling  
Ms. Crystal Ecuyer  
Ms. Heather E. Edrington  
Ms. Danielle M. Edwards  
Mr. and Mrs. Ed Elfert  
Ms. Christyn R. Elliott  
Mr. and Mrs. Gary Elish  
Ms. Kimberly Ellison  
Ms. Brenda Enclard  
Ms. Penny England  
Ms. Karen England  
Mr. and Mrs. A.J. Englande  
Ms. Susan Estis  
Ms. Lizby Eustis  
Mr. and Mrs. John A. Evans  
Ms. Andrea Evans  
Ms. Janice F. Evans  
Ms. Shawn M. Fagot  
Ms. Patricia D. Falgout  
Ms. Nikki Fank  
Ms. Veronica Fauchaux  
Ms. Cindy Fauchaux-Himel  
Ms. Kathy Felps  
Ms. Nancy N. Ferger  
Mr. and Mrs. John J. Finn  
Ms. Jennifer Fitzmorris  
Ms. Danielle Fitzpatrick  
Mr. Sherman FitzSimons  
Ms. and Mr. Heather B. Flynn  
Ms. Angela Foley  
Ms. Paula S. Folse  
Ms. Rosie Fondren  
Mr. Brad E. Fontenot  
Dr. and Mrs. Christopher M. Foret  
Ms. Felicia L. Forrest  
Mr. Anthony Fortier  
Ms. Muriel Fortier  
Ms. Stacy M. Foster  
Mrs. Carmen Fouquet  
Ms. Suzanne Fraiche  
Ms. Christalyn Franklin  
Ms. Elinor Frantz  
Dr. Melinda Frantz and Mr. James Risher  
Ms. Dea M. Frederick  
Mr. Richard W. Freeman, Jr.  
Mr. and Mrs. Dennis Frentz  
Ms. Anne E. Friend  
Ms. Summer L. Fugarino  
Ms. Stephanie A. Fuller  
Ms. Peace Gaddis  
Mr. and Mrs. Edward Gaden  
Ms. Jennifer Gagliano

Mr. Martin Gaillot  
Ms. Angela Gaines  
Ms. Shelly Galaforo  
Ms. Andrea Galbreth  
Mr. and Mrs. James G. Gallagher  
Mr. Richard N. Gallaher  
Mrs. Sarah M. Gallaher  
Ms. Stacey R. Gallien  
Ms. Lara Galloway  
Mr. and Mrs. Larry P. Galloway  
Mr. and Mrs. Kevin Gardner  
Ms. Bailey Garfield  
Ms. Rhonda Gary  
Ms. Julie Gatewood  
Ms. Shirley M. Gatlin  
Ms. Susan Estis  
Ms. Marie M. Gaudet  
Ms. Vita M. Genna  
Ms. Rochelle Giacona  
Mr. and Mrs. Clifford J. Giffin, Jr.  
Ms. Christabel Gillen  
Ms. Annette Gillette  
Ms. Rebecca M. Gilson  
Ms. Katherine Ginn  
Mr. Nick Giordano  
Ms. Donna M. Giovingo  
Ms. Dana Gisclair  
Ms. Megan Gitz  
Ms. Robin M. Gitz  
Ms. Tracy Glynn  
Ms. Linda B. Gnau  
Ms. Madalyn Goff  
Ms. Lindsay F. Gomez  
Ms. Stephanie Gomez  
Ms. Christiana F. Good  
Ms. Laura O. Goodey  
Mrs. Mary Goss  
Ms. Gia E. Gottardi  
Ms. Angela Gottschalck  
Ms. Jeanne Goubert  
Ms. Shelley A. Gourgues  
Mrs. Amy N. Gowland  
Mrs. Catherine Graves  
Ms. Jennifer B. Gray  
Ms. Sabrina Gray  
Ms. Patricia Green  
Ms. Shannon K. Green  
The Honorable and Mrs. John W. Greene  
Mr. and Mrs. David M. Gremillion  
Dr. Robert Grieshaber  
Mr. Patrick Griggs  
Ms. Susanne G. Grisaffi  
Mr. Brian M. Grissom  
Ms. Gladys K. Gros

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.



Ms. Leah Guepet	Ms. Pam Hodges	Mr. and Mrs. Roderick B. Kendrick	Mr. and Mrs. Kenneth E. Latham	Mrs. Linda Manguno	Ms. Tara L. Miller	Ms. Joyce A. Nowe	Ms. Gina Y. Pizzo
Ms. Leann Guerin	Mr. and Mrs. Shane Hodgson	Ms. Brittney Kerins	Ms. Donna L. Lauga	Ms. Tanya Mansfield	Ms. Debra A. Miller	Ms. Kelly Null	Ms. Gina Pizzolato
Mr. Kenny Guerin	Mr. and Mrs. Ken Hoffman	Ms. Keisha Kerry	Ms. Katie Laughlin	Ms. Cynthia A. Marange	Ms. Jade A. Miller	Ms. Elizabeth D. O'Daniell	Mr. and Mrs. Morris Place
Ms. Brandi Guessfeld	Mr. and Mrs. Donald L. Hoffmann	Mrs. Rhonda M. Kerth	Dr. and Mrs. Merrill Laurent	Ms. Lynn Marcel	Mr. Jerry Miller	Ms. Kathy D. O'Leary	Mr. Frederick J. Plaeger, II
Ms. Kelley V. Guidry	Ms. Karen Hoffpauir	Ms. Amy L. Key	Ms. Brittany Lavin	Ms. Cassidy Marchand	Ms. Stefanie L. Miller	Mrs. Tammy O'shea	Ms. Chelsea Plauche
Ms. Amy Guidry	Mr. Dennis R. Holden	Mr. and Mrs. Jack Khashou	Ms. Afton Loyrison	Ms. Gayle Marechal	Mr. and Mrs. Barry L. Miller, Sr.	Ms. Barbara A. Oakes	Mr. David Polak
Ms. Vera E. Guidry	Ms. Alicia Hollander	Mr. Travis King	Mr. Lawrence M. Le Garrec	Mr. and Mrs. Kip Marquize	Dr. and Mrs. J. Ralph Millet, Jr.	Ms. Anne Ogden	Ms. Christina M. Pollet
Mrs. Trudy Guilott	Ms. Christine M. Holmes	Ms. Patricia Kinsella	Ms. Joy Leblanc	Ms. Penny L. Marshall	Mr. and Mrs. Henry J. Miltenberger, Jr.	Ms. Jasmine Ohler	Ms. Patricia T. Pope
Ms. Patricia J. Gutierrez	Ms. Mistie Holmes	Mr. Brandon Kinzey	Mr. Russell A. LeBlanc	Ms. Mary Martens	Mr. and Mrs. Danny Milton	Ms. Gabby Ordoyne	Ms. Nicole L. Porte
Mr. and Mrs. Sergio Gutierrez	Ms. Tiffany Holmes	Ms. Kiara Kirsch	Ms. Amy Leblanc	Ms. Gina T. Martin	Mr. and Mrs. Sue B. Osbon, Ph.D.	Ms. Melissa Ortiz	Ms. Joy W. Porter
Mr. George Guy	Mrs. Henrietta Holmes	Ms. Katie Kirzner	Ms. Kathryn Leblanc	Mr. Jared Martin	Mr. and Mrs. Joseph Oubre, III	Ms. Sue B. Osbon, Ph.D.	Mr. Mike G. Portie
Mr. Wissam Haddad	Reverend and Mrs. L. Stephen Holzhalb, III	Ms. Jessica Kittle	Mr. and Mrs. Brent Leblanc	Mr. Randy S. Martinez	Ms. Alisha R. Mingo	Mr. and Mrs. Joseph Oubre, III	Mr. Michael C. Posseno
Ms. Catherine C. Hagood	Ms. Lauren M. Horridge	Ms. GERALYN F. Klebba	Mr. and Mrs. James J. Lee, Jr.	Ms. Angela E. Martinez	Ms. Sarah Mire	Ms. Amanda Owen	Dr. Anna M. Pou
Mrs. Charlene Haik	Ms. Emily B. Horvath	Ms. Holly H. Klos	Ms. Michelle H. Lee	Ms. Alex Martinez	Mr. and Mrs. Rick Mire	Ms. Erin Owens	Mr. Terrel Poullard
Ms. Karen Haile	Ms. Brandi L. Hosch	Ms. Elizabeth S. Knaak	Ms. Erin Lee	Mr. Simo Martinez	Ms. Amber Mitchell	Ms. Linda R. Owens	Ms. Jewel Pouncey
Mr. Marcus Hale	Ms. Joan M. Housey	Ms. Keri Knapp	Mr. and Mrs. James Lee	Mr. Donald Mashburn	Ms. Megan P. Mizell	Mr. and Mrs. Corrie Owens	Ms. Sonja H. Powell
Mr. and Mrs. Terry Halida	Ms. Debora H. Howie	Ms. Lisa M. Knickerbocker	Ms. Meredith O. Lefrere	Ms. Paula F. Matherne	Ms. Rose Mobley	Mrs. Anne Pablovich	Mr. and Mrs. Herman Prager, Jr.
Mr. and Mrs. Kent Hall	Ms. Colleen Hughes	Ms. Christine L. Knight	Ms. Eugenie Leggio	Mr. Bernard Mattox	Mr. and Mrs. James F. Moise	Ms. Mary Pace	Ms. Amanda A. Prazak
Mr. and Mrs. Roy Ham	Ms. Sarah Hulsey	Ms. Regina L. Knight	Ms. Darlene Leibefritz	Mr. and Mrs. Rich Mauti	Ms. Bethany Monistere	Mr. Chris Park	Mrs. Ashley Pribyl
Ms. April Hamilton	Ms. Whitney Hurst	Ms. Kathryn Knight	Ms. Patricia Leitz	Ms. Megan May	Mr. and Mrs. Michael R. Monroe	Ms. Kelly Parker	Ms. Anita Price
Ms. Amanda R. Hamilton	Ms. Kim Hymel	Mr. Andy Knight	Ms. Peggy A. Lemoine	Ms. Rosanna P. Mays	Ms. Joni Monroe	Ms. Savannah D. Parker	Ms. Emily F. Price
Ms. Tina Hamilton	Ms. Karen Hysom	Ms. Kathleen A. Koenigseder	Ms. Shaneil Lenoir-Byrd	Ms. Lisa M. McAdams	Ms. Lana Monsour	Ms. Laurretta Parks	Ms. Louanna Primeaux
Ms. Jhea Harper	Mr. Vincent Imbraguglio, III	Ms. Stacie Kraft	Ms. Rayanne Lenormand	Mr. Ross McBryde	Ms. Melissa S. Montet	Mr. and Mrs. Nathaniel Parks	Ms. Leeann Prisk
Ms. Gina Harper	Ms. Debra H. Impastato	Ms. Michelle M. Kraus	Mrs. Jacqueline Leonard	Mr. and Mrs. Wayne J. McCants	Ms. Amara Moore	Ms. Danyelle Parrish	Mr. Donald L. Pruitt
Ms. Corinne Harris	Ms. Cynthia W. Ingram	Ms. Mary D. Krentel	Mr. Bradley Leonhard	Mr. John McCarter	Ms. Marilyn L. Moore	Ms. Kathy Patrick	Ms. Courtney Qualls
Ms. Priscilla K. Harris	Ms. Sharon J. Insalaco	Mr. and Mrs. Matthew Krutzfeldt	Mr. Steve Lepley	Ms. Jo McCaskill	Ms. Melissa W. Moore	Ms. Rebecca J. Patton	Mr. and Mrs. Michael Rabalais
Mr. Levon A. Harry	Mr. Gary M. Intravia	Ms. Keri Krycki	Ms. Allison Letellier	Mrs. Blanche E. McCloskey	Mr. Richard T. Moore	Ms. Sandra A. Patton	Ms. Kristie L. Rabalais
Mr. and Mrs. Clemeal Harry	Ms. Etta L. Irving	Mr. Irvin Kuhn	Mr. Jordan Lewis	Ms. Chandrika McCray	Mr. and Mrs. Brian D. Moore	Ms. Barbara A. Patwa	Ms. Kristie L. Rabalais
Ms. Celita A. Hart	Ms. Donna A. Isbell	Mr. M.D. Kuhnle	Mr. Billy Lewis	Ms. Giselle H. McCune	Ms. Virginia Moore	Ms. Jamie Paul	Ms. Teresa L. Rabbitt
Ms. Kathleen Hartson	Ms. Britani Jackson	Mrs. Christina Kupar	Mr. Thomas J. Lieb	Mrs. Jerri McDonald	Ms. Lori Morales	Mrs. Monica B. Payan	Ms. Gina Rader
Ms. Catherine D. Hauck	Ms. Maegan Jackson	Ms. Patricia L. Kymen	Mrs. and Mr. Chelsey Lightell	Ms. Colleen McEvoy	Mr. Alden Morange	Ms. Molly Peck	Ms. Karen K. Raiford
Ms. Thi Haynes	Ms. Shamita Jackson	Ms. Trisha Labbe	Ms. Christine Ligon	Ms. Fe P. McGlothlin	Mr. and Mrs. Michael Morgan	Mr. and Ms. Tom E. Peden, Jr.	Ms. Tiffany L. Raiford
Ms. Mandie L. Head	Dr. and Mrs. Mark L. James	Ms. Lena M. LaBrosse	Mr. Bert Lindsey, PT	Ms. Tammy McIntyre	Ms. Jane A. Morlas	Ms. Cynthia H. Peed	Ms. Jennifer A. Randazzo
Mr. and Mrs. Dunbar Healy	Ms. Tiffany James	Ms. Shelley Labruyere	Ms. Caroline C. Liuzza	Ms. Lauren McIntyre	Mr. Anthony Morris	Ms. Olga Pellegrin	Ms. Christina E. Raquet
Ms. Abigail Heap	Ms. Lori B. Jenkins	Ms. Joanie LaChute	Ms. Angela M. Liuzza-Jones	Ms. Tina McKeithen	Ms. Kay Morse	Mr. and Mrs. Greg A. Pellegrini	Mrs. Joan Rathe
Ms. Brenda Hebert	Ms. Barbara A. Jenkins Schwartz	Ms. Angele Lacoste	Mr. Graham Llewellyn	Ms. Brandi McKenzie	Ms. Annie J. Moses	Ms. Judy Pellerin	Ms. Kristen Ray
Mr. Jacob Hebert	Ms. Evelyn Jezil	Dr. and Mrs. Keith J. LaCour	Ms. Alicia L. Llovet	Ms. Tina L. McMahon	Mr. Mohamad Motahari	Mr. Michael Pellissier	Ms. Laura Read
Ms. Ann Heck	Ms. Terri L. Johnson	Ms. Jerrie Ladner	Ms. Sarah Locascio	Ms. Sedonia McMorris	Mr. Benjamin Motion	Ms. Rhonda K. Penalacia	Ms. Kimberly Redman
Ms. Linda K. Heck	Mayor Mark Johnson	Mr. Brian J. Ladner	Mr. James Locascio	Ms. Helen T. McNab	Ms. Kalliope D. Mullins	Ms. Haley Pentney	Ms. Stephanie Reeb
Ms. Danielle W. Heintz	Mr. Ronald Johnson	Mr. and Mrs. Keith Ladner	Ms. Michelle Loehr	Ms. Carla A. McNeely	Mr. and Mrs. Alvin D. Munch, Jr.	Ms. Christine N. Peppo	Mr. David L. Reed
Ms. Lauren Heisser	Ms. Terri L. Johnston	Ms. Ann Lafontaine	Ms. Kim S. Lofaso	Ms. Holly Mcneese	Mr. Jeremy Murphy	Mrs. Phyllis Peralta	Ms. Jamie Reed
Ms. Katie M. Hellbach	Ms. Margaret Joly	Mr. and Mrs. Claude Lagalante	Ms. Cleo L. London	Mr. Mike McNeil	Mr. and Mrs. Rick Murphy	Ms. Robin E. Percle	Ms. Karen Reisch
Ms. Kellie Helm	Ms. Brittany Jones	Ms. Beryl Laird	Ms. Anne Long	Ms. Sigrid T. McNeil	Ms. Jeanette Murphy	Ms. Lauren Perez	Ms. Karlie Reitz
Mr. Trey Henderson	Ms. Emily Jones	Ms. Rachel Lamark	Ms. Irina Longley	Ms. Sandra D. McQuilkin	Ms. Shirley Murphy	Mr. and Mrs. Francis D. Perio	Ms. Deanna Remble
Mr. and Mrs. James Henderson	Ms. Trisha L. Jones	Mr. Anthony Lancaster	Ms. Ellen L. Loop	Mrs. Katherine A. McWhorter	Mr. Dustin D. Naegele	Ms. Joellen Perniciaro	Ms. Katie Remes
Ms. Latasha Hendricks	Ms. Gayle A. Jones	Ms. Melanie Lanclos	Ms. Margaret Lorren	Ms. Mary R. Melancon	Mrs. Jane H. Nalty	Ms. Laurie L. Perry	Ms. Misty M. Rendall
Mrs. Tracey Henneman	Mr. and Mrs. John Jones	Ms. Bevin Landeche	Ms. Elizabeth Lott	Mr. and Mrs. Mallery Mele	Ms. Mary Nance	Ms. Rowena Cox	Ms. Sarah Rettstatt
Mr. and Mrs. William E. Herdrich	Mr. and Mrs. Max K. Jones	Ms. Elizabeth Landers	Ms. Christa G. Love	Mr. Brian L. Melton	Mr. and Mrs. Wayne Naquin	Ms. Kimberly T. Peterson	Mr. William Rexwinkle
Ms. Jasmin Herke	Ms. Samantha Jones	Dr. and Mrs. Craig M. Landwehr	Mrs. Sherry Lowry	Ms. Rachel Meman	Ms. Diane L. Navoy	Ms. Donna Peterson	Mr. and Mrs. Scott Reynaud
Mr. John Herman	Ms. Kayla Jones	Ms. Madison Landrum	Mr. and Mrs. E.J. Loyd	Ms. Sandra F. Mendow	Ms. Dorothy Nebel	Ms. Shirley Pettijohn	Mr. and Mrs. Rodney D. Rice
Ms. Judy Hernandez	Ms. Tonya Joseph	Dr. and Mrs. Craig M. Landwehr	Ms. Cody Ludwig	Mr. Ralph N. Menetre, Jr.	Ms. Tien T. Necaise	Ms. Carly Pfeiffer	Mr. and Mrs. Tim Rice
Ms. Judy Hernandez	Ms. Connie Judge	Ms. Athalie G. MacGowan	Ms. Keli S. Lumpkin	Ms. Suzanne Mesa	Ms. Litecha D. Nelson	Ms. Catherine Pier	Mr. and Mrs. Todd Richard
Ms. Winifred Hernandez	Ms. Regina M. Junior	Ms. Kathy Madsen	Mr. and Mrs. James M. Lyon	Ms. Laurie A. Metevier	Ms. Susan S. Nelson	Ms. Tamara M. Pierce	Ms. Shanon G. Richardson
Ms. Seana L. Hester	Ms. Shannon R. Junot	Ms. Gwen Maffei	Ms. Athalie G. MacGowan	Ms. Kimberly C. Meyer	Ms. Julie A. Nevers	Ms. Rhonda Pierce	Ms. Catherine A. Richoux
Ms. Shirley V. Hidalgo	Ms. Martha Lynne Junot	Mr. Frederick O. Magee	Ms. Stacey L. Lanoux	Mr. and Mrs. Jeffrey J. Meyers	Ms. Urecia Newkirk	Mrs. Hether Pierce-Smiroldo	Ms. Suzanne Richoux
Ms. Jenny Higgins	Ms. Jeanne Kavanaugh	Ms. Candice Magee	Ms. Dianne Larmann	Ms. Rachel Michel-Donovan	Ms. Robin M. Nielson	Ms. Tomekia M. Pierre	Ms. Lucy Ridgeway
Dr. and Mrs. Michael K. Hill	Ms. Carol Keating	Ms. Angela C. Mahoney	Ms. Alicia S. Larriviere	Ms. Rachel Michel-Donovan	Ms. Rosalia G. Noggerath	Mrs. Brittany Pitre	Ms. Renee Ridgley
Ms. Lavora Hill	Dr. Linda M. Keefer	Mrs. and Mr. Nancy Latham	Ms. Carol Larussa	Ms. Angela C. Mahoney	Ms. Nicole D. Norris	Ms. Meghan Pittman	Mr. and Mrs. Scott A. Riecke
Ms. Claire Hill	Ms. Leslie S. Kelt		Ms. Maria Lascola	Mr. and Mrs. Craig Maloney	Ms. Claire Noveh	Ms. Annette L. Pittman	Mr. Zachary Ritchie
Ms. Margaret E. Hobgood			Mrs. and Mr. Nancy Latham	Ms. Sallie J. Manale		Ms. Candice Pittman	Ms. Bobbi L. Ritz
						Ms. Kathy D. Pittman	Ms. Juleah Roberts

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.



Ms. Irene E. Robicheaux  
 Ms. Andrea R. Robinson  
 Mr. and Mrs. James C. Roddy  
 Ms. Brittney Rodriguez  
 Ms. Janine Rodriguez  
 Mr. Brad Rogers  
 Ms. Kelly S. Rogers  
 Mr. Charles Rohr  
 Ms. Penny B. Rojas  
 Ms. Jamie O. Romage  
 Ms. Lisa M. Romano  
 Mrs. Jacquelyn Romano  
 Ms. Laura B. Ronzello  
 Ms. Eloise Roper  
 Mrs. Marjorie T. Rosenblatt  
 Dr. Arthur L. Rosenkrantz  
 Mr. and Mrs. Louis D. Ross, Jr.  
 Mr. and Mrs. Dennis Rousseau  
 Ms. Yolanda Route  
 Ms. Agabita L. Rowe  
 Ms. Pamela O. Rowe  
 Ms. Marleen Roy  
 Ms. Lee Anna Ruberts  
 Ms. Helen T. Ruberts  
 Mr. and Mrs. Zack Rudolph  
 Mr. Ryan Runnels  
 Mr. David J. Russo  
 Ms. Christine Russo  
 Ms. Lisa R. Rustemeyer  
 Ms. Betty H. Ryan  
 Mr. Bryan Saba  
 Ms. Kimberly Sachs  
 Ms. Jennifer Saint  
 Ms. Geraldine Saling  
 Ms. Elaine Salzer  
 Mr. Ramon J. Sam  
 Mr. John Sammons  
 Ms. Laura Samson  
 Mr. Tim San Fillippo  
 Ms. Shannon C. Sanchez  
 Mr. David Fennelly and Mr. Carlos Sanchez  
 Mr. Michael R. Sanchez  
 Mrs. Danny Sanders  
 Ms. Mandy Sanders  
 Ms. Abby Sandrock  
 Ms. Tiffany D. Sands-Madere  
 Ms. Lori Sapia  
 Ms. Lisa R. Satter  
 Mr. Richard F. Satter  
 Ms. Karen Savage  
 Ms. Michelle Scanlan  
 Ms. Kellie Scardino  
 Mr. George Schaefer  
 Ms. Cynthia Scharfenstein  
 Mr. Robert L. Schellhaas  
 Ms. Helen Schenck  
 Ms. Ana Scheuermann  
 Ms. Debra P. Scheuermann  
 Ms. Amy Scheuermann  
 Ms. Chantelle Scheuermann  
 Ms. Joni Schexnaydre

Ms. Chasidy C. Schilling  
 Ms. Paula D. Schindler  
 Ms. Linh H. Schmelling  
 Mrs. Jean Schoen  
 Mr. Robert J. Schoendorf  
 Ms. Judy Schott  
 Ms. Alissa Scott  
 Mr. Mike Scott  
 Mr. Ron A. Scott  
 Mr. Joseph F. Scuderi  
 Ms. Stephanie P. Seal  
 Ms. Karen F. Seal  
 Ms. Summer Seal  
 Ms. Michelle L. Seibert  
 Dr. and Mrs. Craig Seicshnaydre  
 Mr. and Mrs. Louis D. Ross, Jr.  
 Ms. Sidonia Senac  
 Ms. Lisa Sendra  
 Mr. Richard Senette  
 Mr. and Mrs. Michael K. Senner  
 Mrs. Sharon Sergeant  
 Mr. Michael J. Serpas  
 Ms. Shonda Seymore  
 Ms. Lisa S. Sharp  
 Ms. Delindy J. Sharp  
 Ms. Kim Sharp  
 Ms. Pamela S. Sharp  
 Ms. Regina Sharp  
 Mr. Karson Sharp  
 Ms. Rachel Sharpe  
 Ms. Megan Shealy  
 Dr. Alan E. Sheen  
 Mr. and Mrs. Joseph Shefsky  
 Ms. Deborah Sheridan  
 Ms. Laurie Shields  
 Mr. Rory K. Shinn and Ms. Kathe Watson  
 Ms. Caitlyn Shorter  
 Ms. Malaina Sibley  
 Ms. Elizabeth Siegrist  
 Ms. Lola Simpson  
 Mr. and Mrs. Ronald Simpson  
 Ms. Ann C. Sinclair  
 Mr. David Skansi  
 Ms. Keri Skeins  
 Ms. Katherine Skrintney  
 Ms. Baby Slater  
 Mr. Kevin A. Smith  
 Ms. Challis Smith  
 Ms. Rhonda Smitherman-Hickman  
 Ms. Amber Snyder  
 Ms. Debbie S. Soileau  
 Ms. Melanie A. Solis  
 Mr. Robert L. Schellhaas  
 Ms. Avril Sons  
 Ms. Lynnette Soules  
 Ms. Colleen Sprague  
 Ms. Amy Scheuermann  
 Ms. Gerilynn B. St. Cyr  
 Ms. Dixie A. St. Germain

Mr. Joseph St. Philip  
 Mr. Brett W. Stafford  
 Ms. Susan D. Stahl  
 Mr. and Mrs. Michael Stanga  
 Ms. Mandi R. Stanga  
 Ms. Shanon Stavre  
 Ms. Darla W. Steadman  
 Ms. Janet M. Stelly  
 Mr. Angelo Stennis  
 Ms. Melissa Stewart  
 Mr. and Mrs. Tillman Stogner  
 Dr. and Mrs. Andy Stone  
 Ms. Raye A. Story  
 Mr. and Mrs. John Strain  
 Dr. Margaret Strong  
 Ms. Andrea Stroo  
 Mr. and Mrs. Karl Seifert  
 Mr. Frank Stuart  
 Ms. Rebecca Stubenrauch  
 Ms. Deanna E. Stuckey  
 Mr. and Mrs. Howard Stutzman, Jr.  
 Mr. Kennon Suarez  
 Mr. and Mrs. Eric B. Suhre  
 Ms. Kelli Sullivan  
 Ms. Brenda B. Sullivan  
 Ms. Cheryl L. Sumwalt  
 Dr. and Mrs. John Supan  
 Ms. Dorothea M. Suthon  
 Mr. Felton Suthon  
 Ms. Mariea T. Sweitzer  
 Mr. David Synakiewicz  
 Mr. Brandon Talley  
 Ms. Wendy A. Talley  
 Mr. Imogene Talley Barrios  
 Dr. Katie Taranto  
 Ms. Tracey Tarleton  
 Ms. Maureen Tassin  
 Mr. James E. Tate  
 Mrs. Jean M. Taylor  
 Ms. Fredericka D. Taylor  
 Ms. Paige B. Temple  
 Ms. Martha Tennison  
 Ms. Diane Terrell  
 Ms. Lorrie L. Tessman  
 Ms. Janae Theriot  
 Ms. Destinie Thibodaux  
 Mr. Mathew P. Thomas  
 Mr. Mattie Thomas  
 Mr. and Mrs. John E. Thomas  
 Ms. Yolanda Thomas  
 Ms. Sarah Thomas  
 Ms. Alene Thompson  
 Mr. William F. Tice  
 Ms. Sharon Tohline  
 Ms. Dee Toliver  
 Ms. Lynne Tonti  
 Ms. Margaret Tonti  
 Ms. Layonda Toomer  
 Dr. and Mrs. Patrick Torcson  
 Ms. Christina Torres  
 Ms. Katie Tosso

Ms. Sharon A. Touns  
 Ms. Melanie M. Touns  
 Mrs. Paula S. Touns  
 Mr. Leon G. Touns  
 Ms. Jacqueline N. Townsend  
 Ms. Monique Tranchina  
 Ms. Cheryl T. Traugott  
 Ms. Catherine M. Travis  
 Mrs. Breck Trevino-Cicchinelli  
 Ms. Nancy Trexler  
 Ms. Janice R. Tridico  
 Mr. and Mrs. William P. Trist  
 Ms. Alden A. Tryforos  
 Mr. John Tubbs  
 Ms. Melissa Tumbleston  
 Ms. Donna W. Turgeau  
 Ms. Cindy L. Turner  
 Mr. Richard Turner  
 Mr. Don Turner  
 Ms. Karah Turner  
 Ms. Jennifer J. Tuttle  
 Mr. Thomas Tykol  
 Mr. Scott Tyler  
 Ms. Beverly Tynes  
 Ms. Emily Uhl  
 Mr. Abundio Urbina Arriaga  
 Ms. Dara Vado  
 The Honorable Casey Revere and Ms. Emily C. Vairin  
 Mr. Corey Vallot  
 Ms. Toni Varnado  
 Mr. and Mrs. Hector Vasquez  
 Ms. Emma Vaught  
 Ms. Mary F. Vegas  
 Mr. and Mrs. Robert Verdin  
 Mr. and Mrs. Ernest Verges  
 Mr. Hugo Villanueva  
 Mr. and Mrs. St. Denis J. Villere  
 Ms. Jessica Viola  
 Ms. Carolyn L. Visser  
 Ms. Cynthia Vizcaino  
 Ms. Kristin M. Vogt  
 Mr. Kevin Voth  
 Mr. L. S. Vuillemont  
 Ms. Jan Waddell  
 Mr. and Mrs. Gregg Waddell  
 Ms. Amy L. Wade  
 Ms. Mollie Wagner  
 Ms. Amanda Walker  
 Ms. Jennifer Walker  
 Mr. Doug Walker  
 Mr. Evan Walker  
 Ms. Alaina Wall  
 Ms. Mariah Wallace  
 Ms. Sharon Tohline  
 Ms. Eloise M. Ward  
 Ms. Katie Ward  
 Ms. Samaria N. Warner  
 Ms. Stacy S. Warner  
 Mr. and Mrs. Harry A. Warner  
 Ms. Tiffany Warren  
 Mr. Tirrell Washington

Ms. Debra M. Watkins  
 Mrs. Rose G. Watson  
 Ms. Rachel Watson  
 Mr. and Mrs. James Wattler  
 Ms. Greta Weary  
 Ms. Shelley Webb  
 Mr. and Mrs. Michael Weiner  
 Ms. Laura R. Weller  
 Ms. Sherling B. Werner  
 Ms. Bridget West  
 Ms. Tiffany Whaley  
 Mr. and Mrs. Joseph Whealdon, Jr.  
 Ms. Monica J. Whitfield  
 Mr. Joseph Whittington  
 Mr. Eric Wiggins  
 Ms. Joanna Wilbanks  
 Ms. Shelli Wilcox  
 Ms. Angela M. Wilkes  
 Mr. Chris Wilkins  
 Ms. Bethany I. Williams  
 Ms. Roxie Williams  
 Ms. Dionne M. Williams  
 Ms. Melanie M. Williams  
 Ms. Elizabeth P. Williams  
 Ms. Barbara Williams  
 Mr. Marshall R. Williams  
 Ms. Leslie Williams  
 Ms. Regina A. Wilson  
 Ms. Catherine Winkler  
 Ms. Shelia W. Wirt  
 Mr. and Mrs. Robert Wohleber  
 Mrs. Ann H. Wolf  
 Ms. Angela Womack  
 Ms. Blakeley Wonsch  
 Ms. Lana M. Wood  
 Mr. Cameron Wood  
 Mr. Taylor Wood  
 Dr. and Mrs. Jim Woodard  
 Mr. Ferman L. Woods  
 Ms. Enid Woolfolk  
 Ms. Cassandra Wust  
 Ms. Nancy Wyatt  
 Ms. Jennifer Yeager  
 Mr. and Mrs. James Yearwood  
 Mr. George F. Yedlicka  
 Ms. Brittany Zaffuto  
 Mr. Lanjuan Zhao  
 Mr. Esteban R. Zorrilla  
 Mr. Jason I. Zuckerman

**BUSINESSES**

21 Brew, LLC  
 Acquistapace's Supermarket  
 All American Healthcare  
 Allstate Benefits  
 AmeraCare Family Hospice  
 Associated Branch Pilots  
 Ballard Brands  
 Ballin's Ltd.  
 Banner Ford

Bearco Training  
 Bella Bridesmaids  
 Benson Dermatology  
 Bienville Capital Group  
 Big Easy Blends  
 Billiot Photography & Video  
 Blue Cross and Blue Shield of Louisiana  
 Bosco's Italian Cafe'  
 Bradley Murchison  
 Kelly & Shea LLC  
 Brechley's Shoes & Accessories  
 Brookdale Mandeville Senior Living  
 C.J. Ladner Insurance Agency, Inc.  
 Camelot Community Care  
 Capital One Bank  
 Chevron, USA, Inc.  
 Chick-Fil-A at Hwy. 21  
 Cigna Health and Life Insurance Company  
 CLECO Power LLC  
 Clipper Magazine  
 Columbia Street Tap Room  
 Community Coffee Company  
 Continental Underwriters, Ltd.  
 Covington Business Association  
 Crazy Pig Southern Kitchen  
 Crescent Crown Distributing  
 Desi Vega's Northshore  
 DiCristina's Italian & Seafood Restaurant  
 Doctor's Exchange  
 Dunkin Donuts  
 Duplantis Design Group, PC  
 Eddie Schneider Commercial Painter  
 Edge Of The Lake  
 Egan Nursing Services, Inc.  
 fl+WB Architects  
 Gallagher's Grill  
 Gilsbar Specialty Insurance LLC  
 Giovanna's Bakery  
 Guardant Health  
 H2O Salon & Spa  
 Hancock Whitney  
 Heritage Oak Wealth Management  
 Herzing University  
 Holt Services LLC  
 Home Bank  
 Home Bank Lafayette  
 Home Instead Senior Care  
 Horne LLP  
 HUB International  
 Gulf South  
 Humana  
 Infusion Specialty Pharmacy

Inside Northside Magazine  
 Insurance Shield  
 Johnstone Supply of New Orleans  
 Jones Fussell, L.L.P.  
 Kent Design Build, Inc.  
 LA Serendipity Vineyards  
 LaCroix Sparkling Water  
 LAMMICO  
 Liberty Self-Storage  
 Majestic Medical Solutions, Inc.  
 Mary Bird Perkins Cancer Center  
 McGinity Law Firm  
 Mele Printing Company  
 Mercedes-Benz of Covington  
 Meribo  
 Metairie Bank & Trust Company  
 Money Hill Plantation, L.L.C.  
 Morris & Dickson Co., L.L.C.  
 Multitech Office Machines  
 Mutual Of Omaha  
 National Alliance on Mental Illness (NAMI)  
 New Orleans Food and Spirits  
 Nonna Randazzo's Bakery  
 North Cross United Methodist  
 Nothing Bundt Cakes, Northshore  
 Ochsner Health  
 Ox Lot 9  
 P & W Industries, LLC  
 Painting with a Twist  
 Mandeville  
 Parish Concrete, LLC  
 Party Teepeezz  
 Paula's Blue Love Art Gallery  
 Pelican Pointe Carwash  
 Pontchartrain Foods, Inc.  
 Pyre Provisions  
 Raising Cane's  
 Rapid Urgent Care  
 Refreshment Solutions, LLC  
 Regional Radiology LLC  
 Resource Bank  
 Seiler Bar  
 Select Properties Ltd.  
 Smile Doctors Braces by DN Orthodontics  
 Southeast Louisiana Home Health  
 Southern Avenue  
 St. Tammany Health System  
 Star Services, Inc.  
 START Corporation  
 Stirling Properties  
 Stone Creek Club and Spa  
 The Trophy Shop  
 The French Mix  
 The Lakehouse Mandeville

The Paretti Family of Dealerships  
 The Southern Hotel  
 The Standard  
 Toby B. Maffatt, D.D.S.  
 Trane Technologies  
 UNITED HEALTHCARE SERVICES, INC.  
 Voya Financial  
 WHOA WATER  
 Winn-Dixie Stores  
 Zea's of Covington, LLC

**FOUNDATIONS AND ORGANIZATIONS**

22nd JDC Bar Association  
 Al Copeland Foundation  
 Basket of Hope Louisiana  
 Campbell Family Charitable Trust  
 Children's Museum of St. Tammany  
 Covington Rotary Club  
 Domino's Pizza — Store 5244  
 ExxonMobil Foundation  
 Greater New Orleans Foundation  
 Honda of Covington  
 Powersports  
 Hunter Whealdon Foundation  
 International Mission Board  
 J.B. Levert Foundation, Inc.  
 Jewish Endowment Foundation of Louisiana  
 Kelly Gibson Foundation  
 Kewanis Club of Northshore  
 LWCC Foundation  
 Madisonville Garden Club  
 Mande Milkshakers  
 Mandeville Ladies Club  
 Mary E. Peters and Robert W. Polchow Foundation  
 Mary Kay, Inc.  
 Meals for Medical Heroes  
 Methodist Health System Foundation, Inc.  
 Northshore Community Foundation  
 Northshore Vineyard Church  
 Robert L. Pierce Foundation  
 Ruby's Kids, Inc.  
 Sam's Club Foundation  
 St. Peter Catholic School  
 St. Tammany Deputy Sheriff's Association  
 St. Tammany Hospital Guild, Inc.  
 Super Hero Citizens  
 The Rice-Voelker Fund for Recovery  
 Traveling Tales, Inc.

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.

Every effort has been made to ensure the accuracy of this list. We sincerely apologize for any omissions or errors.





[StTammany.health](http://StTammany.health)  
[Facebook.com/sttammanyhealthsystem](https://Facebook.com/sttammanyhealthsystem)  
[Twitter.com/sthealthsystem](https://Twitter.com/sthealthsystem)  
[Instagram.com/sthealthsystem](https://Instagram.com/sthealthsystem)  
[YouTube.com/sttammanyhealthsystem](https://YouTube.com/sttammanyhealthsystem)  
[StTammany.health/STHSnewsletter](http://StTammany.health/STHSnewsletter)



[sthfoundation.org](http://sthfoundation.org)  
[STHFoundation.org/MissionMoments](https://STHFoundation.org/MissionMoments)  
[Facebook.com/STHFoundation](https://Facebook.com/STHFoundation)  
[Twitter.com/SupportSTPH](https://Twitter.com/SupportSTPH)  
[Instagram.com/sthfoundation](https://Instagram.com/sthfoundation)